

ZiF-Research Group *Communicating Disaster***Closing Conference “Dealing with the Disasters of Others”**

26-28 January 2012

Presentation:***Working Together in Crisis***

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Date & Time: Friday, 27 January 2012, 14:30

Location: Center for Interdisciplinary Research, Bielefeld, Germany; Room 222 “Plenarsaal”

Abstract:

Crisis management and recovery has evolved as a work environment that developed very specific patterns of division of labour and specialization on an organizational as well as on an individual level. The resulting coordination work within the organizations is usually well organized, at the interorganizational level the existing sets of rules defined by governments and public authorities warrants basic mutual interactions between Police, Firefighters, and other institutions and stakeholders. But every crisis requires coordination work and interactions beyond this basic level, some of which can be planned and negotiated ahead of critical incidents, some of which need to be improvised in-situ. Computer-based media may play an important role in supporting this coordination work, and we will describe some challenges and opportunities from our experiences in developing an interorganizational platform for crisis management in medium to large power outages.

For further questions on the conference or the research group,
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