Presentation:

**Industrial Safety Research - From Customer Need to Product (Development)**

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Abstract:

Modern contemporary safety research primarily focuses on bridging capability gaps of end users, often under the constraint that standard procedures need to be conserved to a certain extend. The clear description of the actual gaps is a quite sophisticated task, as it involves multiple levels of communication between solution providers and users. In this area Customer Process Monitoring has revealed to be a valid approach to such challenge also in the area of (first) responders. Infrared cameras and fire fighter localisation systems are two applications that are in the very focus within this area today. As such new technologies alter the user’s perception of his environment it becomes obvious that new or at least altered kinds of communication in the theatre of operation come along with them.

For further questions on the conference or the research group, please contact the research group assistant:

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