How to get started as a student in the 
Master Programme 
“Behaviour: From Neural Mechanisms to 
Evolution” 
at Bielefeld University

Status: August 2019
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### International Office and other counselling facilities at Bielefeld University
Introduction: Bielefeld University

Bielefeld University was founded in 1969 with an explicit research assignment and a mission to provide high-quality research-oriented teaching. With far-reaching aims to reform nearly every area of higher education, the University has made valuable contributions to educational reforms in Germany and has been upholding its interdisciplinary, innovative and reform-oriented character to this day. The University encompasses 13 faculties covering a broad spectrum of disciplines in the humanities, natural sciences, social sciences, and technology. Moreover, a Medical Faculty is in the course of formation – a crucial step for Bielefeld University on its way to become a comprehensive university. With approx. 25,000 students in 116 degree courses and around 3,000 staff members (including 283 professors and lecturers as well as 1,500 academic staff members) it is one of Germany's medium-sized universities.

Since its foundation, the university has been guided by the principle of interdisciplinarity as well as its official motto “Transcending Boundaries – between disciplines and scientific cultures, research and teaching as well as science and society”. Bielefeld University’s research strengths are reflected in rankings such as the German Research Foundation’s Funding Atlas, the CHE Research Ranking and the Humboldt Rankings. For Bielefeld University, an international outlook is essential for top-level research and excellent teaching. One of the most important objectives in this context is to give research an even more intensive international orientation by systematically establishing international networks as well as strategic partnerships in its relevant research areas. Bielefeld University has been internationalizing its campus: Researchers, academic teachers as well as students from all over the world are an integral part of the university life. For attracting an even larger number of ambitious people from abroad Bielefeld University has been pursuing an international recruitment strategy and offering many services for different international groups.

Address:

Universität Bielefeld
P.O. Box 10 01 31, D-33501 Bielefeld
Universitätsstraße 25, D-33615 Bielefeld
Phone: +49 / (0)5 21 / 1 06 – 00
Homepage: www.uni-bielefeld.de

Opening hours of the main university building:

Monday – Friday 6,00 o´clock to 22,00 o´clock
Saturday 8,00 o´clock to 18,00 o´clock
Sunday and on public holidays 9,00 o´clock to 18,00 o´clock (access control during the whole day)

Winter semester 2019/20:

Lecture-free time: 01/10/2019 – 31/03/2020
Christmas break: 20/12/2019 – 05/01/2020
Universitätshauptgebäude (Ebene 0)
## Where to find what in the main building at Bielefeld University?

<table>
<thead>
<tr>
<th>Location</th>
<th>Website (if applicable)</th>
</tr>
</thead>
</table>
| **Association for Student Affairs (Studierendenwerk)** | General Administration and Student Residence: Administrative Building Morgenbreede 2 – 4 Grants office: section C level 2  
| **ASTA [Student Union]** | section C level 1 + section L level 4  
| **Auditorium Maximum [Lecture hall]** | section J level 0 |
| **Career Service** | Building X section E level 1  
[http://www.uni-bielefeld.de/Universitaet/Einrichtungen/SLK/career_service/index.html](http://www.uni-bielefeld.de/Universitaet/Einrichtungen/SLK/career_service/index.html) (in German) |
| **Central Copying Service** | section T level 0 Room 103  
[http://www.uni-bielefeld.de/drucken/](http://www.uni-bielefeld.de/drucken/) (in German) |
| **Centre for Aesthetics** | section T level 7  
[http://www.uni-bielefeld.de/(en)/kultur/](http://www.uni-bielefeld.de/(en)/kultur/) |
| **Counselling Centre for Sexualised Discrimination and Violence** | Open consultation hours, L3-119: Thursday 12,00 to 14,00 o’clock  
Contact: Phone: +49 (0)521 / 106-4208  
Email: frauennotruf@uni-bielefeld.de  
[http://www.uni-bielefeld.de/gleichstellungsbeauftragte/diskriminierung_flyer_web.pdf](http://www.uni-bielefeld.de/gleichstellungsbeauftragte/diskriminierung_flyer_web.pdf) (in German) |
| **Equal Opportunities Office** | section L level 3 Rooms 113/117/119  
[http://www.uni-bielefeld.de/(en)/gleichstellungsbeauftragte/index.html](http://www.uni-bielefeld.de/(en)/gleichstellungsbeauftragte/index.html) |
| **Examination Office of the Faculty of Biology** | Ms Heike Sieb  
section W level 3 Room 111  
(Phone: +49 (0)521 / 106-67032)  
Office hours: Tuesday + Thursday between 9,00 and 12,00 o’clock + 13,00 and 15,00 o’clock  
[http://www.uni-bielefeld.de/familie/](http://www.uni-bielefeld.de/familie/) (in German) |
| **Family Service** | section L level 3 Room 119  
[http://www.uni-bielefeld.de/familie/](http://www.uni-bielefeld.de/familie/) (in German) |
| **First-aid** | Building E level 01 Room 135-139  
(Phone: +49 (0)521 / 106-6352 or 6354) |
| **Health Management** | section L level 3 Room 107  
[http://www.uni-bielefeld.de/Beduerfen/MitarbeiterInnen/Gesundheit/neu/](http://www.uni-bielefeld.de/Beduerfen/MitarbeiterInnen/Gesundheit/neu/) (in German) |
<table>
<thead>
<tr>
<th>Service</th>
<th>Location</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Info Desk (Port of call for any information about the university)</td>
<td>Main hall of Bielefeld University</td>
<td></td>
</tr>
<tr>
<td>International Office</td>
<td>section C/D level 0</td>
<td><a href="http://www.uni-bielefeld.de/(en)/International/IO/index.html">http://www.uni-bielefeld.de/(en)/International/IO/index.html</a></td>
</tr>
<tr>
<td>International Student Council (ISR)</td>
<td>section C level 1 Room 172</td>
<td><a href="http://www.isr-uni-bielefeld.de/">http://www.isr-uni-bielefeld.de/</a></td>
</tr>
<tr>
<td>Language Centre of Bielefeld University</td>
<td>section C level 01</td>
<td><a href="http://www.uni-bielefeld.de/(en)/fachsprachenzentrum/fsz.html">http://www.uni-bielefeld.de/(en)/fachsprachenzentrum/fsz.html</a></td>
</tr>
<tr>
<td>Lost and Found Service</td>
<td>Facility Management team nearby the info desk in the main hall of the university (Phone: +49 / (0)5 21 / 1 06 – 30 10)</td>
<td></td>
</tr>
<tr>
<td>Psychological counselling at Bielefeld University:</td>
<td>Building X section E level 1</td>
<td><a href="http://www.uni-bielefeld.de/Universitaet/Einrichtungen/ZSB/Angebote/psychologischeBeratung.html">http://www.uni-bielefeld.de/Universitaet/Einrichtungen/ZSB/Angebote/psychologischeBeratung.html</a> (in German)</td>
</tr>
<tr>
<td>a) Student Advisement and Counselling Service (ZSB)</td>
<td>Phone: +49 / (0)5 21 / 1 06 – 30 48 Sun – Thur 21,00 – 24,00 o’clock</td>
<td><a href="http://www.uni-bielefeld.de/stud/nightline/">http://www.uni-bielefeld.de/stud/nightline/</a></td>
</tr>
<tr>
<td>b) Nightline Bielefeld</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PunktUm Language Service</td>
<td>section C level 3</td>
<td><a href="http://www.uni-bielefeld.de/Universitaet/Studium/Studienbegleitende%20Angebote/Punktum/">http://www.uni-bielefeld.de/Universitaet/Studium/Studienbegleitende%20Angebote/Punktum/</a></td>
</tr>
<tr>
<td>Registrar’s Office</td>
<td>section C/D level 0</td>
<td>[<a href="http://www.uni-bielefeld.de/Universitaet/Studium/Studieren">http://www.uni-bielefeld.de/Universitaet/Studium/Studieren</a> densekretariat/index.html](<a href="http://www.uni-bielefeld.de/Universitaet/Studium/Studieren">http://www.uni-bielefeld.de/Universitaet/Studium/Studieren</a> densekretariat/index.html)</td>
</tr>
<tr>
<td>Security Service</td>
<td>Building X section E level 0 Room 206 (Phone: +49 / (0)5 21 / 1 06 – 32 77)</td>
<td></td>
</tr>
<tr>
<td>Student Advisement and Counselling Service (ZSB)</td>
<td>Building X section E level 1</td>
<td><a href="http://www.uni-bielefeld.de/(de)/Universitaet/Einrichtungen/ZSB/">http://www.uni-bielefeld.de/(de)/Universitaet/Einrichtungen/ZSB/</a></td>
</tr>
<tr>
<td>Sports Hall</td>
<td>section P level 01</td>
<td></td>
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<tr>
<td>Swimming Pool</td>
<td>section P level 0</td>
<td></td>
</tr>
<tr>
<td>University Canteen</td>
<td>Building X</td>
<td></td>
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<tr>
<td><strong>University Computer Centre (BITS – Bielefeld IT Service Centre)</strong></td>
<td>section V level 0</td>
<td><a href="http://www.uni-bielefeld.de/bits/">http://www.uni-bielefeld.de/bits/</a> (in German)</td>
</tr>
<tr>
<td><strong>University Library</strong></td>
<td>see separate chapter</td>
<td><a href="https://www.ub.uni-bielefeld.de/english/">https://www.ub.uni-bielefeld.de/english/</a></td>
</tr>
<tr>
<td><strong>University Sport</strong></td>
<td></td>
<td><a href="http://www.uni-bielefeld.de/(en)/Universitaet/Serviceangebot/Sport/index.html">http://www.uni-bielefeld.de/(en)/Universitaet/Serviceangebot/Sport/index.html</a></td>
</tr>
<tr>
<td><strong>ViSiB – Association for the Support of International Students in Bielefeld</strong></td>
<td>section D level 0 Room 138</td>
<td><a href="http://www.uni-bielefeld.de/(en)/visib/">http://www.uni-bielefeld.de/(en)/visib/</a></td>
</tr>
<tr>
<td><strong>Welcome Centre</strong></td>
<td>section C level 5</td>
<td><a href="http://www.uni-bielefeld.de/International/Scientists/dokumente/flyer-welcomecentre.pdf">http://www.uni-bielefeld.de/International/Scientists/dokumente/flyer-welcomecentre.pdf</a></td>
</tr>
</tbody>
</table>
General information for students in the Master Programme „Behaviour: From Neural Mechanisms to Evolution“

Coordinator of the Master Programme “Behaviour: From Neural Mechanisms to Evolution”:
Prof. Dr. Martin Egelhaaf
Room W4-134
Phone: +49 (0)521 106-5570
Email: master-bene@uni-bielefeld.de

Secretary:
Patricia Möller-Reusch
Room W4-132
Phone: +49 (0)521 106-6905
Email: master-bene@uni-bielefeld.de

Homepage: http://www.uni-bielefeld.de/biologie/behaviour/index.html

Contact details of the professors involved in the Master Programme:

Prof. Dr. Dürr, Volker
Biological Cybernetics
volker.duerr@uni-bielefeld.de

Prof. Dr. Egelhaaf Martin
Neurobiology
martin.egelhaaf@uni-bielefeld.de

Prof. Dr. Engelmann, Jacob
Active Sensing
jacob.engelmann@uni-bielefeld.de

Prof. Dr. Kayser, Christoph
Cognitive Neuroscience
christoph.kayser@uni-bielefeld.de

Prof. Dr. Krüger, Oliver
Animal Behaviour
oliver.krueger@uni-bielefeld.de

Prof. Dr. Reinhold, Klaus
Evolutionary Biology
klaus.reinhold@uni-bielefeld.de

Examination Office of the Faculty of Biology at Bielefeld University:
Ms Heike Sieb
Room W3-111
Phone: +49 (0)521 106-67032
Office hours: Tuesday and Thursday between 9,00 and 12,00 o´clock as well as 13,00 and 15,00 o´clock

Regular seminar within the Master Programme:

Seminar “Brain & Behaviour” in Room W0-135 every Thursday at 12,15 o´clock

Please sign up for this seminar as well as the Master modules A-C for the winter semester 2019/20 in the Electronic Course Catalogue (ekVV) at Bielefeld University:
http://ekvv.uni-bielefeld.de/kvv_publ/publ/Home.jsp
Introductory Programme for International Degree-Seeking Students for the winter semester 2019/20 offered by the International Office at Bielefeld University

https://www.uni-bielefeld.de/studium/studieninteressierte/international/come-in/studium-mit-abschluss/veranstaltungen/#
REGISTRAR’S OFFICE

The Registrar’s Office at Bielefeld University is particularly in charge of all formalities related to your studies, e.g.:

- Application
- Enrolment
- Semester fees
- Re-registration
- Leave of absence
- Exmatriculation
- Guest student and visiting student status
- Semester certificates and UniCard

Address: Registrar’s Office at Bielefeld University, Universitätsstr. 25, D-33615 Bielefeld

The Registrar’s Office is located in the main university building, sections C and D, level 0 (hall level) in the rooms C0-138 to C0-150 as well as D0-104 to D0-108.

Enrolment

Enrolment with Bielefeld University has to be made in writing upon your arrival in Bielefeld. For this purpose the following documents shall be submitted:

- Completed application form for enrolment which is either available online in German language (wwwhomes.uni-bielefeld.de/einschreibung/) or at the Registrar’s Office (Ms Rybak / Ms Schätzel)
- Proof of German health insurance (certificate of health insurance for enrolment at a university)
- A passport photograph as well as a copy of your passport including your visa (for non EU citizens)

- The letter of admission
- If required, any further documents mentioned in the letter of admission, but in any case your Bachelor certificate or any other proof of your completed university education (first degree)
Officials in charge of the enrolment procedure for Master courses at Bielefeld University are as follows:

Ms Aleksandra Rybak  Room C0-152  Phone +49/(0)521/106-4075  
Ms Dagmar Schätzel  Room C0-156  Phone +49/(0)521/106-4076

Office hours:  Monday to Thursday between 10.00 and 12.00 o’clock and additionally on Tuesday between 13.30 and 15.30 o’clock

After having handed in all the above-mentioned documents, you need to pay the semester fees in order to get your paperwork for the current semester (semester certification, OWL semester ticket (UniCard) on application and NRW ticket).

Re-registration

If you intend to continue your studies at Bielefeld University after the expiration of a semester, you shall re-register for the following semester. Such re-registration is made by payment of the semester fees. For this purpose, the necessary payment details are available in the online portal at https://campus.uni-bielefeld.de/qisserver/pages/cs/sys/portal/hisinoneStartPage.faces?chco=y. In addition, the payment request is usually sent to you by email right in time. For this purpose, the university uses the email address indicated in the electronic course catalogue (ekVV). If there is no email address available in the electronic course catalogue, the re-registration data may also be retrieved from the online portal on your own. For this purpose, you shall exclusively use your BITS/Electronic Course Catalogue Account and the registration option via the link “Registration as a student already enrolled” (https://ekvv.uni-bielefeld.de/idp/login?wa=wsignin1.0&wtrealm=/shibidp&wctx=https://idp.uni-bielefeld.de/shibidp/Authn/RemoteUser?conversation=ets1&entityID=http://campus.uni-bielefeld.de/shibboleth&wreply=https://idp.uni-bielefeld.de/shibidp/trust). Please select “My studies/study service” in the next step. Should this neither be possible, the bank details are also available on the following website: http://www.uni-bielefeld.de/(en)/Universitaet/Studium/Studierendensekretariat/Rueckmeldung%20Beurlaubung/Rueckmeldung_Bank.html

Please note that receipt of payment will confirm your re-registration.

The usual notification periods for the forthcoming summer semester are approx. January and for the forthcoming winter semester approx. July. However, for specific reasons the exact deadlines may vary (http://www.uni-bielefeld.de/(en)/Universitaet/Studium/Studierendensekretariat/Termine_und_Fristen.html). Upon receipt of your payment in settlement of your semester fees, you may print out the new semester certificates via the online portal. Please note that the NRW semester ticket needs to be issued via a separate online portal (see chapter Semester ticket). After completion of the re-registration process you may validate your UniCard (see chapter UniCard) for the forthcoming semester, as the latter also serves as OWL semester ticket.

Costs and fees

a) Tuition fees

The Landtag of North-Rhine Westphalia decided to charge no longer any tuition fees in the state of North-Rhine Westphalia with effect from the winter semester 2011/12.

b) Semester fees

Students shall pay a kind of social contribution, known as semester fees, for every semester. Please note that the semester fees for the winter semester 2019/20 amount to EUR 292.10. These fees include payment for the public transport pass for Bielefeld and its surrounding area (OWL semester ticket) and for the whole of the state of North-Rhine Westphalia (NRW-ticket).

After initial enrolment and re-registration with Bielefeld University the semester fees need to be transferred to the University bank account as soon as possible. However, if you do not have a German bank account yet, it is also possible to pay the semester fees in cash at the University cash office which is located in the main university building (T0-169). Opening hours: Monday to Friday between
9,00 and 11,00 o’clock. For this purpose, please bring along your matriculation number. Payment of the semester fees in cash will shorten the transaction time.

c) Living costs

Rent and food make up the largest part of the monthly living costs. However, in addition, other expenses often overlooked, such as for learning materials, travel costs, insurance contributions/medical expenses, telephone/internet/radio and television fees as well as leisure activities/cultural events/sports, have to be taken into account. In this context, it is very difficult to indicate any lump sums, as the latter often depend on the age, gender, university location and, above all, on personal preferences and practices.

The academic year

The academic year is divided into the winter and summer semester. The winter semester begins on 1st October and ends on 31st March, while the summer semester begins on 1st April and ends on 30th September.

Please note that for the Master course “Behaviour: From Neural Mechanisms to Evolution” the lecture periods are determined individually and may differ from the normal lecture periods from mid-October to mid-February (winter semester) and beginning of/mid-April to mid-/end of July (summer semester).

The non-lecture period around Christmas is as follows for the forthcoming years:

<table>
<thead>
<tr>
<th>Last course day of the passing year</th>
<th>First course day of the forthcoming year</th>
</tr>
</thead>
<tbody>
<tr>
<td>20/12/2019</td>
<td>06/01/2020</td>
</tr>
<tr>
<td>23/12/2020</td>
<td>04/01/2021</td>
</tr>
<tr>
<td>23/12/2021</td>
<td>10/01/2022</td>
</tr>
<tr>
<td>23/12/2022</td>
<td>09/01/2023</td>
</tr>
</tbody>
</table>

The academic calendar of Bielefeld University is available at http://www.uni-bielefeld.de/(en)/Universitaet/Studium/Studierendensekretariat/Termine_und_Fristen.html
NEXT STEPS AFTER ADMISSION / UPON ARRIVAL IN BIELEFELD

a) Accommodation

Bielefeld University does not provide students with any flats/rooms. Students should look for accommodation on their own. Therefore, please have a look at the following link:

http://www.uni-bielefeld.de/en/International/Students/degree/preparations/flat-search.html

The International Office may provide support, especially to students in English-speaking programs.

Contact person:

David Seaman
International Office
Support for International Students
Room D0-144 (main university building)
Tel.: +49 (0)521-106-4078
E-Mail: david.seaman@uni-bielefeld.de

Ms Maren Hartig / Ms Eileen Larrymore / Ms Jana Rehnert
International Office
Housing Referral for International Students
Room D0-138
Tel.: +49 (0)521-106-2487
Email: wohnen-io@uni-bielefeld.de

Ms Monika Bokermann
Welcome Centre
Room C5-129
Tel.: +49 (0)521-106-12177
Email: welcome@uni-bielefeld.de

Mr Lennart Horstmann
Welcome Center
Room C5-135
Tel.: +49 (0)521-106-12550
Email: Lennart.horstmann@uni-bielefeld.de

There are basically two possibilities for finding accommodation which are as follows:

1. Apply for a room in a hall of residence with the Association for Student Affairs (Studierendenwerk) at Bielefeld University or apply for a room in a hall of residence of any other owners.
2. Find a private flat or a room (possibly together with other students - flatsharing).

Halls of residence provided by the Association for Student Affairs (Studierendenwerk):

As soon as you are admitted to your course of study, you can apply for a room at the Studierendenwerk via Online Application even from your home country already.

Studierendenwerk Bielefeld
Abteilung für studentisches Wohnen
Morgenbrede 2-4
33615 Bielefeld
Tel.: +49 (0)521 / 106 88606
Email: wohnen@stwbi.de
For any further information, please look at http://www.studierendenwerk-bielefeld.de/en/accomodation/information-around-accomodation.html

Private halls of residence

Besides those provided by the Studierendenwerk, there are other halls of residence which also offer furnished rooms for students:

→ Landlord: BGW – Bielefelder Gesellschaft für Wohnen und Immobiliendienstleistungen
   Carlmeinerstr. 1
   33613 Bielefeld
   Tel.: +49 (0)521/ 880901
   Email: info@bgw-bielefeld.de

   Halls of residence:
   • Lohmannshof Hall of Residence, Kreuzbergerstr. 5-13, 33619 Bielefeld
   • Roggenkamp Hall of Residence, Roggenkamp 22, 33605 Bielefeld
   • Teichstraße/Friedrichstraße Hall of Residence, Friedrichstraße 64, 33615 Bielefeld
   • Lipper Hellweg Hall of Residence, Lipper Hellweg 70, 33605 Bielefeld

For any further information, please look at: https://studierende-bielefeld.de/wohnanlagen/

→ Landlord: Hollensiek GmbH
   Oberntorwall 13-14
   33602 Bielefeld
   Tel.: +49 (0)521/ 965 170
   Email: info@hollensiek-hausverwaltung.de

   Halls of residence:
   • Residences in August-Bebel-Str. 57 a-c, 33602 Bielefeld; Luisenstraße 12, 33602 Bielefeld

For any further information, please look at: http://www.hollensiek.de/Unsere-Verwaltungsobjekte/

→ Landlord: Hollensiek GbR
   Hollensiek 3, Apt. 1
   33619 Bielefeld
   Tel.: +49 (0)521/ 9630 2231
   Email: hollensiek.gbr@gmail.com

   Halls of residence:
   • Hollensiek Hall of Residence, Hollensiek 3, 5, 7 in 33619 Bielefeld

For any further information, please look at https://www.studentenwohnung-bielefeld.de

→ Landlord: Sozialwerk Bielefelder Freimaurer e.V.

Contact: Hausverwaltung Winter
   Herforder Straße 237
   33609 Bielefeld
   Tel.: +49 (0)521/24389
   Email: info@winter-hausverwaltung.de

   • Ostmannnturm Hall of Residence, Märkische Str. 11, 33602 Bielefeld
Private housing market

Both single apartments as well as rooms in flat-shares with other students are offered. In most cases the rooms are offered by private landlords. The rent for a room in Bielefeld amounts to about 180 to 300€ per month.

- **Online**
  Private room offers can be found at
  www.studierendenwerk-bielefeld.de/wohnen/private-mietangebote.html?no_cache=1
  www.studenten-wg.de
  www.wg-gesucht.de
  www.studenten-wohnung.de
  www.zwischenmiete.de

- **Flat ads in the university**
  A large number of different flat offers of various price categories can be found in the university hall and on level 1 of the main university building, the so-called gallery.

- **Newspapers**
  The local newspapers, such as 'Neue Westfälische' and 'Westfalenblatt', provide many rent offers, especially in the Saturday edition.
  Neue Westfälische: [Homepage]; Tel: +49 (0)521-555-0
  Westfalenblatt: [Homepage]; Tel: +49 (0)521-585-0

Short-term accommodation:

In case you have not found any room before coming to Bielefeld, please book a room in a students' hostel from abroad in order to get some time for further searching activities on the spot.

- **Jugendgästehaus (Guest house)**
  Hermann-Kleinewächter-Str. 1
  D-33602 Bielefeld
  Tel. +49 (0)521- 5 22 05-0
  jgh-bielefeld@djh-wl.de
  www.djh-wl.de/jh/bielefeld

- **Kolpinghaus Bielefeld**
  The Kolpinghaus Bielefeld in the city centre is located close to the main station and the tram line 4 to the university.
  August-Bebel Str. 7a
  33602 Bielefeld
  Tel. +49 (0)521- 6 03 63
  info@kolpinghaus-bielefeld.de
  www.kolpinghaus-bielefeld.de

b) Registration with the local residents’ registration office

Once you have found a flat or room, you are required to register your place of residence with the local residents’ registration office (Einwohnermeldeamt) at the competent municipal building. In Bielefeld, the local residents` registration office is located at the Residents’ Advice Centre (Bürgerberatung) on the ground floor of the municipal building:

Stadt Bielefeld
-Bürgeramt-
Abteilung Bürgerberatung
Niederwall 23
33602 Bielefeld
Tel.: +49 (0)521 51-0
Fax: +49 (0)521 51 6196
Email: buergerberatung@bielefeld.de
Opening hours: Monday, Tuesday and Friday between 7,30 and 15,00 o’clock, Wednesday between 7,30 and 13,00 o’clock, Thursday between 7,30 and 12,00 o’clock and additionally between 14,00 and 18,00 o’clock.

Map:  
https://stadtplan.bielefeld.de/#?map=12.8334711103747260.52.0216653684267600.EPSG:4326&layer=stadtplan_bi&marker=color:E2001A%7Ccoord:8.534711103747260.52.021653684267600%7Crs:4326%7Clabel:B%C3%BCrgeramt

Location and opening hours of the residents’ registration offices in the various boroughs of Bielefeld:

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Opening Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brackwede</td>
<td>Germanenstr. 22</td>
<td>Monday, Tuesday, Wednesday between 8,00 and 12,00 o’clock and additionally between 14,00 and 16,00 o’clock, Thursday between 8,00 and 18,00 o’clock and Friday between 8,00 and 13,00 o’clock</td>
</tr>
<tr>
<td>Gadderbaum</td>
<td>Nazarethweg 7 (Bethelplatz)</td>
<td>Tuesday and Friday between 9,00 and 13,00 o’clock</td>
</tr>
<tr>
<td>Heepen</td>
<td>Salzufler Str. 13</td>
<td>Monday, Tuesday, Wednesday between 8,00 and 12,00 o’clock and additionally between 14,00 and 16,00 o’clock, Thursday between 8,00 and 18,00 o’clock and Friday between 8,00 and 13,00 o’clock</td>
</tr>
<tr>
<td>Brake</td>
<td>Wefelshof 9</td>
<td>Tuesday and Friday between 9,00 and 13,00 o’clock</td>
</tr>
<tr>
<td>Dornberg</td>
<td>Wertherstr. 436</td>
<td>Tuesday and Friday between 9,00 and 13,00 o’clock</td>
</tr>
<tr>
<td>Jöllenbeck</td>
<td>Amtsstr. 13</td>
<td>Monday to Friday between 8,00 and 12,00 o’clock and additionally on Thursday between 14,30 and 18,00 o’clock</td>
</tr>
<tr>
<td>Schildesche</td>
<td>Margaretenweg 29</td>
<td>Monday and Wednesday between 9,00 and 13,00 o’clock</td>
</tr>
<tr>
<td>Senne</td>
<td>Windelsbleicher Str. 242</td>
<td>Monday to Friday between 8,00 and 12,00 o’clock and additionally on Thursday between 14,30 and 18,00 o’clock</td>
</tr>
<tr>
<td>Sennestadt</td>
<td>Lindemann-Platz 3</td>
<td>Monday to Friday between 8,00 and 12,00 o’clock and additionally on Thursday between 14,30 and 18,00 o’clock</td>
</tr>
<tr>
<td>Hillegossen</td>
<td>Detmolder Str. 617</td>
<td>Monday and Wednesday between 9,00 and 13,00 o’clock</td>
</tr>
</tbody>
</table>

Students shall register in person within one to two weeks from moving into a new flat/room with the residents’ registration office/residents’ advice centre/municipal building in the city centre (address see above) or at the local district office for the area where they live.

For the registration the completed registration form (https://www.bielefeld.de/ftp/formulare/Anmeldung080409.pdf), the completed supplement sheet, if necessary (https://www.bielefeld.de/ftp/formulare/BeiblattzurAnmeldung070116.pdf), the confirmation form completed by the lessor (https://www.bielefeld.de/ftp/formulare/Wohnungsgeberbestaetigung0119.pdf) as well as your passport are required. A fee of EUR 6.00 will be charged for the registration.
c) Residence permit

About 2 days after registration, you can apply for a residence permit at the Foreign Nationals Office located at Bielefeld town hall. At first, the residence permit will be issued for two years. After that time, you have to extend the latter.

Please take the following documents with you:

- Letter of admission from Bielefeld University
- Proof of sufficient financial resources
  Proof of any financial resources of at least EUR 720 per month shall be provided by you. For this purpose, you can either present a document from your bank. It is also possible to hand in a confirmation submitted by your parents stating that they will commit themselves to cover your expenses during your studies. Or there is a person in the Federal Republic of Germany who is willing to pay for your studies. In this case, such person shall submit a declaration of commitment providing proof of sufficient means.
- Proof of educational qualification from your country of origin (e.g. copy of your Bachelor’s degree or similar)
- Passport (and visa documents)
- A biometric passport photo (the electronic residence permit will cost between EUR 65 and 135 depending on the length of your stay)

Address of the Foreign Nationals Office:
Bürgerberatung / Abteilung Ausländerangelegenheiten
Neues Rathaus
Niederwall 23
Ground-floor, Hallway A
D-33602 Bielefeld
Telephone: +49 / (0)521 / 510
Telefax: +49 / (0)521 / 516 195
→Homepage

Post address:
Bürgeramt / Abteilung Ausländerangelegenheiten
D-33597 Bielefeld

Opening hours: Monday to Friday between 8,00 and 12,00 o’clock and additionally on Thursday between 14,30 and 18,00 o’clock

From Bielefeld University you can take the tram line 4 and get off at “Rathaus” station in the city centre.

d) Work permit

Upon issuance of your residence permit, you will also receive a work permit for 120 days per year (stamp in your passport). The latter will allow you to either work 120 full days (8 hours per day) or 240 half days (up to 4 hours per day) per year. The work permit needs to be shown whenever you apply for a student job inside and outside Bielefeld University.

Should you have any questions with regard to such work permit, please directly contact the Foreign Nationals Office (see above for contact details).

e) Opening a bank account

If you do not have a German bank account yet, you should open one now. For this purpose, the following documents are required:

- Passport with the valid residence permit + visum (if applicable)
- Student identity card (UniCard) or your letter of admission from Bielefeld University in order to get the student rate
Your address in Germany

You can open a current account called Girokonto in Germany – on the one hand, you or any other person can deposit money into or transfer money to such account and, on the other hand, you can transfer any fees, such as rent, health insurance contributions, semester fees, etc. from such account. Moreover, any regular payments that need to be effected every month (e.g. rent, etc.) can be made by a standing order or by direct debiting authorization. Please note that the account card will be sent to you under separate cover within two weeks after opening of the account. As the banks usually have different fee regulations, the terms and conditions are highly recommended to be checked in advance.

Most banks are open from Monday to Friday between 9,00 and 17,00 o’clock and on Thursdays even until 18,00 o’clock. However, there is a 24-hour-access to the cash dispenser.

Please find below some banks located in Bielefeld:

Volksbank Bielefeld – Gütersloh eG, Kesselbrink 1, 33602 Bielefeld
www.volksbank-bi-gt.de

Commerzbank AG Bielefeld branch, Jahnplatz 7, 33602 Bielefeld
www.commerzbank.de

Deutsche Bank Gruppe Bielefeld, Herforder Str. 23, 33602 Bielefeld
www.deutsche-bank.de/start

Sparda-Bank Hannover eG, Bahnhofstr. 40, 33602 Bielefeld
www.sparda-h.de

Sparkasse Bielefeld, Stresemannstr. 15, 33602 Bielefeld
www.sparkasse-bielefeld.de

f) Health insurance

For your enrolment at Bielefeld University a proof of health insurance needs to be provided.

There are the following options:

- Students with a statutory health insurance from EU, EEC and EEA countries as well as from countries having a social security agreement with Germany (e.g. Turkey, Tunisia, Switzerland, etc.)

  If you are insured under any national health insurance in your home country, you only have to submit the EHIC (European Health Insurance Card) or the E-111, AT 11, ATN 11 or BH-6 form to any German health insurance company which will issue a confirmation that the insurance cover is sufficient for the enrolment.

- Private health insurance

  A written confirmation made out by your health insurance provider (in German or English language) will be required. The latter shall include the following:

  - confirmation that you are an insurance customer
  - confirmation that your health insurance is valid in Germany
  - confirmation that your health insurance cover is sufficient for Germany

  Please note that a normal travel health insurance will not be accepted!

  This confirmation needs to be submitted to any German health insurance company that will issue a written confirmation exempting you from the statutory health insurance in Germany. The latter shall be presented to Bielefeld University upon your enrolment.
Please note that in this case you have to pay yourself for the medical treatment and apply for a refund from your private health insurance company in your home country afterwards. If your private health insurance company does not cover any health service, you shall cover the latter on your own which might be very expensive.

Attention: Please note that the exemption from the statutory health insurance in Germany is IRREVOCABLE, which means that you will not be allowed to change to any national health insurance provider later (during your studies in Germany, even after a stay in your home country).

- Students from countries having no social security agreement with Germany / requiring a German health insurance

Either a national or private health insurance has to be taken out in Germany. The national health insurance generally applies to students under the age of 30 and/or having not completed their 14th semester yet. The monthly health insurance contribution for students (students under the age of 23 years and students with children) having a national health insurance currently amounts to EUR 90 and for those over 23 years without any children to EUR 92. Please note that all insurance companies offering national health insurance cover charge the same fees.

Please find below some health insurance companies in Bielefeld offering national health insurance cover:

Techniker Krankenkasse (TK)
Universitätstr. 25 (Main Building of Bielefeld University)
Section D level 1, Room 121
33615 Bielefeld
Phone: +49 / 0800-285 85 85

Allgemeine Ortskrankenkasse (AOK)
Oelmühlenstr. 57-59
33604 Bielefeld
Phone: +49 / 0800-2655000

Barmer GEK
Nikolaus-Dürkopp-Str. 16
33602 Bielefeld
Phone: +49 / 0800-3331010

Deutsche Angestellten-Krankenkasse (DAK)
Alfred-Bozi-Str. 15
33602 Bielefeld
Phone: +49 / (0) 521 / 9891110

Attention: Please note that the exemption from the statutory health insurance in Germany is IRREVOCABLE, which means that you will not be allowed to change to any national health insurance provider later (during your studies in Germany, even after a stay in your home country).

The following applies to both groups:

After taking out a health insurance you will receive a health insurance certificate which you have to submit to Bielefeld University upon your enrolment. Afterwards, Bielefeld University will inform your health insurance provider about your enrolment.
g) Important information about the German broadcasting fees

Everybody in Germany shall be obliged to pay broadcasting fees (about 210 € per year). This shall also apply to international students.

Registration can be made by mail at the following address:

ARD ZDF Deutschlandradio
Beitragsservice
Freimersdorfer Weg 6
D-50829 Köln
Germany

or online:
https://www.rundfunkbeitrag.de/buergerinnen_und_buerger/formulare/anmelden/index_ger.html
BIS – Bielefeld Information System / Electronic Course Catalogue

BIS – Bielefeld Information System offers a variety of services facilitating the study and work organisation for students and employees at Bielefeld University. These include the electronic course catalogue (ekVV), the examination administration, the register of persons and organisations as well as the study information pages.

The Electronic Course Catalogue (ekVV) – the internet-based course catalogue at Bielefeld University

The Electronic Course Catalogue (ekVV) provides information about the current and past courses offered at Bielefeld University and can be accessed via the university homepage: https://ekvv.uni-bielefeld.de/kvv_publ/publ/Home.jsp?lang=en

Any courses relevant for the Master course „Behaviour: From Neural Mechanisms to Evolution“ are provided via the following link: https://ekvv.uni-bielefeld.de/kvv_publ/publ/vvz?id=33087490&lang=en

The Electronic Course Catalogue (ekVV) currently provides the following services for students:

- Detailed information about faculties, teaching staff, courses and written examinations
- Creating your personal timetable
- Course-related mailing list
- Discussion forums for courses of any kind
- Continually updated information with regard to any time and room changes
- Information with regard to any registration procedures required for courses and written examinations
- Newsfeeds and newsletters about your teaching sessions and study courses
- Storage options for documents made available for students by lecturers

Login to the electronic course catalogue (ekVV)

Please select “Logon” in the upper menu bar and then click on “Logon for students”. For this purpose, you need to enter your matriculation number as well as your BITS-password provided by Bielefeld IT Service Centre.

Entering your email address

A current email address is recommended to be entered in the electronic course catalogue, as some information related to your study course (e.g. study materials and any short-term changes with regard to your course) is distributed by the teaching staff via the course-related mailing list. However, such addresses are also used for any other notifications (e.g. by the examination office). For this purpose, please click on “Settings” in the menu on the left and then select “Email”. You should enter your email address provided by Bielefeld University and should make sure that you regularly check your emails in order to get any information right in time.

Creating your personal timetable

For creating your personal timetable please click on „Start“ in the menu and select your study programme from the list. All courses offered in the current semester within the framework of your study programme will be displayed now. With clicking on [ ], any further information with regard to the courses will be available. Courses can be added to the personal timetable by clicking on the icon [ ].
Please note that only with adding any programme-related courses to your personal timetable, you will be registered officially for the latter, so that mailing lists and lists of attendees can be generated for such courses. At the same time, the official registration for such courses is the basis for entering any course achievements in the electronic course catalogue at the end of each course or semester.

Checking your personal timetable
Please click on “my ekVV” for checking your personal timetable. Please do not forget to click on 🖌️ for your logoff from the electronic course catalogue.

The central examination administration for all Bachelor and Master students at Bielefeld University

Although the central examination administration for all Bachelor and Master students at Bielefeld University can be found on the same page as the Electronic Course Catalogue (ekVV), it is an independent application. It is here where all study and examination achievements are documented and saved in a central database. Students may access their personal transcript via the following link at any time:
https://ekvv.uni-bielefeld.de/idp/login?wa=wsignin1.0&wtrealm=/pv_publ&wctx=https://ekvv.uni-bielefeld.de/pv_publ/publ/Home.jsp&wreply=https://ekvv.uni-bielefeld.de/pv_publ/trust
For this purpose your matriculation number as well as your BITS-password is needed.

The register of persons and organisations

The public register of persons and organisations is another service provided by BIS – Bielefeld Information System and contains the official contact data of all employees at Bielefeld University. It is sorted by faculties and organisations and, thus, shows the organisational structure of the whole university. The register of persons and organisations can be accessed via the Internet without any limitations and is an essential part of the university’s public appearance. Moreover, the data of the register of persons and organisations are used for any other BIS-applications, such as the Electronic Course Catalogue or the study information. The register of persons and organisations can be searched for last names, faculties and organisations or for any specific functions, such as e.g. “Examination office” or “Student advisory service”. Moreover, there is the option of a reverse search for telephone numbers within the university.
http://ekvv.uni-bielefeld.de/pers_publ/publ/Home.jsp?lang=en

Study information

The study information for the Master programme “Behaviour: From Neural Mechanisms to Evolution” can be accessed via the following link:
http://ekvv.uni-bielefeld.de/sinfo/publ/variante/33087490?lang=en

For any queries and feedbacks with regard to the individual applications and services provided by BIS – Bielefeld Information System please contact the BIS support team:
bissupport@uni-bielefeld.de
The UniCard is a multifunctional ID card, which means that it serves as an optically readable ID and electronically readable ID at the same time.

Structure and layout of the card

The UniCard is a plastic card in the size of a bank card which is printed in four colours on both sides. Inside the card, there is a processor chip of the type MifareDESFire8. Please note that no further storage media, such as magnetic stripes, crypto-chips, are used.

Apart from the basic layout, the card face shows the personal data as well as the user´s photograph. The basic layout is the same for all cards; they only distinguish from each other by the status (student card, university card, library card, guest card) printed on the card during the personalization process. During this personalization process the inner card number is additionally read out from the chip and printed on the card. Moreover, in the lower section of the card face, there is a rewritable field – a so-called TRW stripe – where any validity notes as part of the UniCard validation or any specific authorizations (semester ticket, etc.) are indicated. The card back is also designed in accordance with the Corporate Design of Bielefeld University.

Functions and application scenarios of the UniCard

The UniCard shall be used for all card-bound services offered at Bielefeld University which can be classified into optically and electronically readable identification functions. The following applications shall be relevant:

Optically readable card:

- Identification function: The UniCard serves for identification purposes and as evidence of the card holder’s affiliation to Bielefeld University. Any application scenarios might be e.g. the access to written examinations or the identification towards the security staff when entering the main building late in the evening or on weekends and public holidays.

- Semester ticket for students: On the TRW stripe of the UniCard for students, the current semester identification as well as a specific imprint agreed upon with “OWL-Verkehr” (the contracting party for the regional semester ticket) are shown, so that a valid student UniCard may be used as semester ticket. However, in the medium term, such regional semester ticket is expected to be converted into an electronic version (e-ticket). Using the UniCard as a regional semester ticket would then no
longer be possible. Instead, the NRW semester ticket issued already now as an e-ticket by the traffic associations could then be used as regional semester ticket too.

**Electronically readable card:**

- **Library borrowing:** The UniCard serves as electronically readable library card for students, employees and external library users. The library card number is shown in the lower left corner on the back. The latter is used together with your library password for various services offered by the university library.

- **Publicly accessible printing, copying and scanning services:** The UniCard can be used for making use of the publicly offered printing, copying and scanning services at Bielefeld University. The settlement of the printing, copying and scanning costs is made via the electronic purse of the UniCard.

- **Electronic locking system:** The UniCard can be used as a sort of “key” for those areas of the university subject to an electronic access control.

- **Access to the university sports area:** The UniCard activated for the sports areas grants the card holder access to the respective areas.

- **Cashless payment function (Electronic purse):** The UniCard can be used as a pseudonymous means of payment. This means that the card holder can load up money on the card and use it for paying in the cafeterias operated by the Association for Student Affairs (Studierendenwerk) of Bielefeld University, the university canteen and the public printing, copying and scanning services. When using this cashless payment function, the inner card number (neither any name nor the card holder’s Uni-ID are identified) and the “electronic purse” field are read out only. For payments in the university canteen the “Status” field is additionally read out in order to determine the correct rate (for students, employees, guests).

**Card technology and data protection**

The UniCard is a multifunctional smart card from the MifareDESFire family. The MifareDESFire technology is part of the group of contactless smart cards within the field of Near-Field-Communication. The chip with its circumferential antenna is not visible and is inside the card. The Mifare technology allows a data transmission between the card and reading device in a distance of up to 10 cm. The UniCard uses a MifareDESFire chip of the type EV1 with a storage capacity of 8 kilobytes. Apart from the card serial number, any other data are stored in an encrypted manner on the chip; the data are encrypted by AES.

Any information used for the various applications are kept separately on the chip. Encoded modules (SAMs) in the reading devices ensure that only that information needed for the relevant application or eligible to be read out can be read out from the card.

The following data are on the chip of the UniCard:

- Card serial number
- Library identification
- Locking system identification
- Electronic purse for services provided by the Association of Student Affairs (Studierendenwerk)
- Validity period of the card

Apart from the current balance of the electronic purse, basically no other data are written on the card.
How to get the UniCard?

The UniCard has to be applied for in the Identity Management System of Bielefeld University. The access data for the IDM (matriculation number as well as your password) are shown on your confirmation of enrolment.

Please log into www.uni-bielefeld.de/unicard/foto-upload using your matriculation number and your password (shown on the confirmation of enrolment) to access the Identity Management System.

Click on “Change passwords”.

Please tick “IDM Web Access (this page)”, enter your new personal password and click on “Save”.

Please click on “UniCard”.

Please check your data. These data will later be printed on your UniCard and cannot be changed afterwards.
Please click on “Change photo”.

Now you have to click on “Search” and select a photo from your hard drive. Please click on “Load”.

The photo can be cropped now and, if necessary, properties such as contrast, brightness and saturation may be changed (photos are mostly displayed more darkly on the UniCard). Then, please click on “Accept”.

Please carefully read the terms of use of the UniCard and click on “I agree” if you do so. Issuance of the UniCard shall be subject to the acceptance of these terms.

Please save your entries.

After having applied for the UniCard in the Identity Management System of Bielefeld University, your personal UniCard will be prepared and can be collected at the Info Desk in the main university hall after approx. two working days. For the collection of your UniCard please bring along your ID card or passport as well as a current semester enrolment slip.

After exmatriculation the UniCard will lose its validity. It shall be returned and not be used any longer.
How does the UniCard become valid?

After receipt of your UniCard the latter has to be validated, that means it has to be provided with a validity imprint. This validation can be made by yourself using the machines available in the main hall of the university. Two validation stations are located right of the Info Desk and another one in front of the “Westend”. Your UniCard is valid for the current semester. After successful re-registration for the following semester you do not require any new card, but you can validate your card again.

Card blocking

For blocking your UniCard the following steps need to be taken:

1) Login to the Identity Management System of Bielefeld University (see above) by entering your matriculation number/ Uni-ID and your personal password.
2) Select “UniCard” and specify “Karte verloren/Card lost” as reason for blocking.
3) Please contact the Info Desk in the main university hall in order to get replacement.

Please note that a fee of EUR 10.00 will be charged for replacing a student UniCard.

Note: Any blocked cards cannot be unblocked at a later point of time!

Use and abuse of the UniCard (Extract from the terms of use)

- The UniCard is a personalized card and shall not be handed over to any third party.
- The card shall be handled carefully.
- Should any case of abuse of the UniCard be supposed, Bielefeld University will be allowed to block the latter. Any misuse may lead to criminal prosecution.
- Bielefeld University shall not be liable for any damage caused by the misuse of the UniCard.

UniCard Service

All services around the UniCard are offered at the Info Desk of Bielefeld University.

Support is given with regard to the following issues:

- Issuance of the UniCard
- Blocking of the UniCard in case of loss
- Issuance of replacement cards
- Validation of the UniCard
- General questions related to the UniCard

Opening hours of the Info Desk: Mon – Thur 8,00 – 18,00 o´clock, during non-lecture periods until 16,30 o´clock
Fri 8,00 – 16,00 o´clock

Should you have any questions with regard to the electronic purse of the UniCard, please contact the employees of the Association for Student Affairs (Studierendenwerk) at the Service Point in front of the university canteen (X-Building).

In case of any questions concerning your library account, please do not hesitate to directly contact the library staff.

For any further information please use the following link: www.uni-bielefeld.de/unicard (mainly in German language).
THE SEMESTER TICKET

Semester ticket – Area of validity

The semester ticket is a ticket for all students of Bielefeld University and any other universities in Bielefeld. It consists of two parts – the OWL semester ticket and the NRW-ticket (as the latter is valid in combination with the OWL semester ticket only, it is recommended to always carry along both tickets). The OWL semester ticket is valid for the local public transport of the region of East Westphalia-Lippe (OWL) 24/7, whereas the NRW-ticket is valid for all “normal” buses, trams and local trains of any further linked transport systems within North Rhine-Westphalia (NRW).

The ticket price that is adjusted on a yearly basis is paid by ALL students as part of their semester fees to be paid upon enrolment or re-registration, irrespective of the fact whether or not they make use of these tickets.

OWL semester ticket:

On the TRW stripe of the UniCard for students, the current semester identification as well as a specific imprint agreed upon with “OWL-Verkehr” (the contracting party for the regional semester ticket) are shown, so that a valid student UniCard may be used as OWL semester ticket.

After receipt of your UniCard the latter has to be validated, that means it has to be provided with a validity imprint. This validation can be made by yourself using the machines available in the main hall of the university. Two validation stations are located right of the Info Desk and another one in front of the “Westend”. Your UniCard is valid for the current semester. After successful re-registration for the following semester you do not require any new card, but you can validate your card again. At this point of time, the validation will be valid for two semesters – for the current one and the forthcoming one.

The OWL semester ticket is valid for

- all trains (S, RB, RE, Eurobahn, Nord-West-Bahn, Westfalen-Bahn) on the lines shown in black in the map (Please note that you will not be allowed to use any 1st class train compartments. Moreover, the use of long-distance trains - ICE, EC, IC, IR, D-trains, etc. – shall also be prohibited).
- all buses (even the night bus) and trams within the “TeutoOWL“ tariff zone (dark blue)
- specific bus lines within the “TeutoOWL“ transition zone
NRW semester ticket

The NRW-ticket is a separate ticket which shall be carried either in printed form or as pdf file on a smartphone when using public transport. Please note that this ticket is only valid in conjunction with the UniCard and any official identification document, such as an ID card, passport or driving licence.

As the NRW semester ticket is not sent by mail, the following link needs to be used to get access to the ticket portal: https://www.ots-nrw.de/

A brief instruction (in German language) how to prepare such NRW semester ticket can be found here: https://www.uni-bielefeld.de/studium/studierende/start-ins-studium/checkliste-studienstart/Anleitung_NRW-Ticket.pdf

The NRW-ticket for the next semester can be printed out 45 days prior to the beginning of the semester. Please make sure that you select the correct semester (you are always able to issue a ticket for the current and the next semester).
The federal state-wide NRW-ticket extends the current semester ticket by the following routes:

- Any number of rides on all buses and trains as well as regional trains within the tariff zone of the linked transport systems and transport community within North Rhine-Westphalia.
- The routes currently included in the area of validity of the OWL semester ticket and going beyond the borders of North-Rhine Westphalia
- Moreover, the following routes in Lower Saxony are included:
  - Hameln – Lüdge
  - Hameln – Rinteln
  - “Haller Willem” to Osnabrück
  - Ibbenbüren- Osnabrück main station
  - Osnabrück main station – Lengerich (Westphalia)
  - Osnabrück main station – Halen
  - Moreover, the city buses in Osnabrück can be used with the NRW-ticket.
- And in Rhineland-Palatinate
  - Niederschelden Nord – Au (Sieg)
  - Betzdorf (Sieg) – Struthütten
- And since 1 January 2018 even in the Netherlands: from Gronau to Enschede (however, only up to Enschede, not within Enschede)

http://www.uni-bielefeld.de/stud/verkehrsgruppe/Infos/NRW_Semesterticket_Bielefeld.pdf

The OWL-ticket as well as the NRW-ticket are generally valid as of 1 April (summer semester) or 1 October (winter semester). However, for university entrants the OWL-ticket is already accepted one month prior to the beginning of the semester (that is as of 1 March or 1 September respectively). Both tickets can also be used during the semester break and on weekends.

Please note that neither the OWL-ticket nor the NRW-ticket includes the transport of any bicycles or any other persons. For this purpose, separate tickets are required.

Reimbursement

If a student does not get his or her semester ticket right in time for the beginning of the semester with no fault on his or her own, the latter shall buy a 7-day ticket at the “Mobiel” Service Centre located at Jahnplatz Underground Station. Please note that only weekly tickets may be refunded by the Student Union (ASTA) upon receipt of your regular ticket. For this purpose, an email shall be sent to asta.verkehrsguppe@uni-bielefeld.de indicating your last name, given name, matriculation number, date of birth, email address, reason for the delayed receipt of your regular semester ticket. Upon receipt of a return email by the Student Union, the ticket(s) will be reimbursed by “Mobiel” Service Centre. For this purpose, the UniCard, a valid passport as well as the ticket(s) acquired are required.
Bielefeld University Library

Library profile

With its about 2 m books and journals, Bielefeld University Library which was founded in 1967 does not only represent the central library of Bielefeld University, but also one of the most important general libraries of the whole region of East Westphalia-Lippe.

About 95 % of the collection is presented on open shelves and arranged by subjects in the reading rooms. With opening hours until 1 o’clock at night throughout the week and 22 o’clock on weekends as well as more than 2,000 reading room workplaces, Bielefeld University Library is one of the front-runners among German libraries. For registered users electronic texts are available online throughout the whole world at any time.

"Information.plus!" is the hallmark of Bielefeld University Library and represents its holistic service concept. It combines a comprehensive range of information resources tailored to the users’ requirements with innovative, user-friendly services and focuses on evolving web-based working methods in academia which are increasingly influenced by e-science and e-learning. Along with attractive learning and working spaces within the library, additional conveniences with regard to the provision of information have been created which are regularly reflected in excellent ratings.

"Service is our Commitment" is Bielefeld University Library’s corporate philosophy because the main remit of the library is to provide University members with literature and information for academic teaching and research. The services are also open to the general public, including public authorities, businesses, hospitals and schools of the region. The enhancement of the library’s services in close dialogue with the faculties and departments is a consistent issue.

Bielefeld University Library in terms of numbers:

- Library stock: 2,300,000 volumes
- Journals: 21,800 licensed electronic journals and 2,600 printed journals
- Reading room workplaces: 2,340 individual and collaborative workstations, thereof 155 equipped with PCs
- Library visits per year: 1,200,000
- Number of users currently registered: 31,500
- Total number of circulations incl. extensions per year: 1,200,000
Bielefeld University Library site plan

Bielefeld University Library is located in the Main University Building and the Building X and is divided into groups of departmental libraries situated nearby the respective faculties. The entrance to the libraries is always located on the first floor. Each entrance (area) has a unique letter (e.g. area U). Sometimes the floor is given too (U1 = area U, first floor). Each departmental library (abbreviated "FB") has a unique number (e.g. FB 11 = Law Departmental Library).

Specialized library - Natural sciences (Main university building, building part E1)
Opening hours:
Entrance via D1: Monday – Friday between 8 and 22 o’clock
Saturday, Sunday and on public holidays between 9 and 19 o’clock
Entrance via E1: Monday – Friday between 9 and 16 o’clock
This entrance is closed on Saturdays, Sundays and public holidays.
Borrow / return items at self-service units: Monday – Friday between 8 and 22 o’clock
Saturday, Sunday and on public holidays between 9 and 19 o’clock
Circulation desk: Monday – Friday between 8 and 18 o’clock
Closed on Saturdays, Sundays and public holidays
Central Lending Department (U1): Monday – Friday between 8 and 18 o’clock
Closed on Saturdays, Sundays and public holidays

For more details with regard to the opening hours, please look at https://www.ub.uni-bielefeld.de/english/biblio/hours/

Library card
For using the services of Bielefeld University Library you need your UniCard (see chapter UniCard) serving as library card. Please bring along your UniCard every time you visit the library.

Password-protected services
For some of the library services (loan account, Metasearch, interlibrary loan and Internet access) a personal login is needed.

For the login the User-ID on your UniCard (on the back, in the lower left corner) and library password have to be entered.

Students use their BITS password shown on the confirmation of enrolment. The password can be changed by using the change password option in your loan account (https://www.ub.uni-bielefeld.de/english/library/ausleihe/).

Library organisation
In the library, the books are arranged on open shelves and classified by subject areas, that means that books belonging to one and the same topic can be found together in one place (systematic arrangement). You are allowed to take the books from the shelves yourself in order to read them in the library, make any photocopies or take them out. In the latter case, please present the items to the circulation desk or use the self-service units.

Every book has a shelf mark consisting of letters and numbers helping to sort the books on the shelves. The structure of the shelf marks is as follows: The first two characters indicate the special field, the next three characters indicate the topic area. The block in the second line is composed by the initial letter of the author’s last name and a code which supports the alphabetic order. For finding out where the subject and shelf mark areas are located you can use the local site map of the departmental libraries. The colour of the book label indicates whether or not a book is borrowable. Books having a white book label are normally borrowable, whereas those having a yellow one are not. However, the latter may be read in the library or photocopied in extracts at low prices. Before you look for a book on
the shelf, please check its availability in the library catalogue first (https://katalogplus.ub.uni-bielefeld.de/cgi-bin/new_search.cgi?sprache=ENG&art=f).

In the departmental libraries, some textbooks frequently used and any other basic course materials are grouped together and shelved separately in the textbook collection. Each book title is kept in several borrowable copies. The shelf marks of textbooks belonging to the biological textbook collection start as follows: QQ080. If all copies are on loan, you can check the library catalogue (https://katalogplus.ub.uni-bielefeld.de/cgi-bin/new_search.cgi?sprache=ENG&art=f) for any further copies that may be shelved in any other departmental libraries.

Newly acquired books can be found on shelves specially destined for new acquisitions and normally located in the foyers where they remain for a period of approx. one to four weeks. Special labellings or the circulation desk will help to find out whether such items can already be taken out or reserved during this period. A list of new acquisitions of the last four weeks and sorted by departmental libraries is available at https://www.ub.uni-bielefeld.de/english/search/neuerwerb/. A QR-code is tagged on the special shelves, so that you can directly open the relevant list on your smartphone too.

There are some book shelves displaying reserved collections for a number of lectures during the current semester. The latter are normally sorted by the lecturers’ names and are non-circulating items (with the exception of a written approval by the lecturer in charge), even if they have a white shelf mark. However, this literature can be used in individual study zones at any time (https://www.ub.uni-bielefeld.de/english/library/learn/einzelarbeit.htm) and copies can also be made. Upon the end of the course, the course reserve will be cleared and all the items shelved at their original location. In case of your lecturer offering a digital course reserve, the documents will be provided to you in a learning management system.

Some collections are shelved in special areas of the departmental libraries, in the Rara magazine and central magazine, such as rare book collections and closed stacks, which are not freely accessible. The circulating desk in the departmental libraries provides any further information with regard to such special areas. Books from the central magazine can be ordered by filling in the relevant order form in the library catalogue (Catalogue.plus!). Depending on the usage conditions, the books ordered by you can be picked up at the circulating desk in D1 (for loan or for use in the library) or for use in the special reading room at the Reference Department (U0). Books from the Rara magazine can be ordered via the library catalogue too. These books can only be read in the special reading room upon appointment.

The special reading room at the Reference Department (https://www.ub.uni-bielefeld.de/english/bibliothek/kontakt/fachbibliotheken/infozentrum.htm) is reserved for the usage of rare and protected books. Books ordered via interlibrary loan that do not circulate can also be used here. The special reading room is open from Monday to Friday between 9 and 18 o’clock. Please note: any old stock deserving special protection and literature relevant under criminal law aspects (Nazi literature, works harmful to juveniles) can be used from 9 to 16 o’clock upon appointment only.

Scientific journals play a prominent role in the field of biology. Journals brought out during the current year can be found in the journal display. The latter cannot be taken out, however, individual papers can be photocopied at low prices in the library. Older journal volumes can be found on the shelves and like the current journal volumes, they are non-circulating items, however, individual papers can be photocopied at low prices in the library. Please note that a number of scientific journals are electronically available via the library’s homepage (https://www.digibib.net/Digibib?SERVICE=TEMPLATE&SUBSERVICE=EZB_BROWSE&VIEW=361:AlleD&B&LOCATION=361&SID=MASTER:fcdd84cd127aee0982cf7893320e57165&BIBID=UBBIE&COLORS=7&PAGE=search&LANGUAGE=en). However, the full texts of the licensed journals can only be accessed from the university campus or from any computer in the library.

Microforms are those materials that are not offered in book format, but as roll films (microfilms) or as flat films (microfiches). Bielefeld University Library has large collections from various subject areas as well as journals, newspapers and numerous single titles, e.g. film versions of old titles from any other library stocks and dissertations from any other German universities. Irrespective of their departmental affiliation, such microforms are centrally kept in the microform archive of the Reference Department (U0, entrance via U1). With the help of special scanners the contents of the microfilms and microfiches can be viewed and scanned pages can be saved as pdf files on USB flash drives. The catalogues and
lists made available by the Reference Department provide more information with regard to the scope and content of such large collections. Individual titles can be retrieved from the university catalogue.

Local, national and international daily and weekly newspapers are displayed in the Journal Reading Corner of the Reference Department (U0, entrance via U1), while some are kept in the departmental libraries of Linguistics and Literary Studies (C1 and D1) and in the ZiF Library.

Each book bears an individual and distinct bar code describing the location of the item and its loan period. The bar code can be found inside the book, on the very first page.

Example: Bar code 158/4127305+1

<table>
<thead>
<tr>
<th>Number</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>15</td>
<td>The first two characters represent the number of the departmental library where the item can be found. The locations can be looked up in the site map (see above).</td>
</tr>
<tr>
<td>8</td>
<td>The third character represents the loan condition indicating the loan period in more detail. Number 8, as shown in this example, means that the book can be taken out for 30 days.</td>
</tr>
<tr>
<td>4127305</td>
<td>The following number is the individual basic bar code.</td>
</tr>
<tr>
<td>+1</td>
<td>If the library holds more than one copy of this item, it is marked with a “+” and the copy number (+1 first copy, +2 second copy, etc.)</td>
</tr>
</tbody>
</table>

Loan account

After login to your loan account ([https://www.ub.uni-bielefeld.de/english/library/ausleihe/](https://www.ub.uni-bielefeld.de/english/library/ausleihe/)) you can check all information with regard to your media transactions (due dates, overdue fees, reservations, etc.) and any potential interlibrary loan charges. If applicable, you may extend the loan period yourself.

Borrowing / Returning at Circulation Desks

The circulation desks are located in the entrance areas of each departmental library. At these desks, you can borrow and return library items and collect any reserved books. After the circulation transaction, you will get a receipt indicating all books borrowed and the respective loan periods. The library is obliged by federal law to impose any overdue fees (see below) as of the very next day after the end of any loan period already. The library staff will certainly be of help to you in case of any questions and problems ([https://www.ub.uni-bielefeld.de/english/biblio/kontakt/#terminals](https://www.ub.uni-bielefeld.de/english/biblio/kontakt/#terminals)).

Borrowing / returning items by using Self-Service Units

Borrowing and returning books by using self-service units is possible during the whole opening hours of the library (until 23:50 o’clock at the latest).

Students with a valid UniCard do not need a library password for borrowing any library items when using the new self-service units. These machines, recognisable by the green-lit surface, can be found in the foyer of the departmental libraries in the areas D, T, U as well as in the Building X.

When using self-service units with a barcode scanner the library password is additionally required. Such units can be found in the foyer of the library in the areas D, E, U and V as well as in the Building X.
Please note that the return of library items is generally possible without your UniCard. The self-service units for returning any items can be found in the foyer of the departmental libraries in the areas D and U as well as in the Building X.

When borrowing / returning any items by using self-service units, you will receive a receipt which you should check for correctness and keep carefully.

Any loans under special conditions and books ordered via Interlibrary Loan can only be returned at the circulation desks or in the Central Lending Department (https://www.ub.uni-bielefeld.de/english/biblio/kontakt/fachbibliotheken/zentrleih.htm) from Monday to Friday between 8,00 and 18,00 o’clock.

Reservations

If any library item of interest to you is currently lent out, you can make a reservation for it in the library catalogue. Please check beforehand whether the library generally holds several circulating and accessible copies of such item. As soon as the requested item is available a notification will be sent to you by email or post indicating the time and place of collection. The reservations will be saved for a 7-day period. For a cost-free notification by email please enter your email address in your loan account. Please note that in case of a postal notification postal charges in the amount of 0.70 EUR will be charged to your account. In your loan account, you can keep track of any completed or outstanding reservations or even cancel them, if necessary.

Extension of the loan period

You are allowed to extend the loan period of a book up to five times at the most, provided that
a) there is no reservation for the latter
b) the loan condition assigned is either 4 or 7 (loan period of 15 days; 5 extensions possible) or 8 or 9 (loan period of 30 days; 5 extensions possible)
Please note that the extension of the loan period shall be made on the last day of the original loan period at the latest, as otherwise any overdue fees will be charged to your loan account.
The “new” loan period will start on the day of extension. Extension of the loan period can be made online by using the appropriate feature in your loan account – simply press the button “Extend loan period”.
However, you may also ask for the extension of the loan period at the circulation desks (https://www.ub.uni-bielefeld.de/english/biblio/kontakt/#terminals) by phone, in writing or in person.
Please note that the loan period of any items provided by the interlibrary loan service cannot be extended.
Written requests concerning the extension of loan periods shall be received before the due date.

Address for written requests:
Universitätsbibliothek Bielefeld
Central Lending Department
Postfach 10 02 91
33502 Bielefeld

In any case, you should check your loan account and make sure that your extension requests have been satisfied, as you alone are responsible for a timely extension of the media and should avoid to pay any overdue fees.

Return / Loss / Damage

The return of library items is possible in any of the departmental libraries. You will get a receipt which you should check for correctness and keep for any objections on your part. In case of loss or damage of any borrowed library item, you shall be obliged to pay compensation plus a handling fee of 25.00 EUR per item. In case of loss, please contact the Central Lending Department (U1-Entrance) or use the notice of loss form made available at https://www.ub.uni-bielefeld.de/library/help/ausleihe/lostbook.htm. In case of any damage, please present the respective item to the Central Lending Department.
Interlibrary loan

Library items which are not available in the stock of Bielefeld University Library can be ordered via interlibrary loan. Orders can be placed from any internet-connected computer in the library. The item will be delivered to the Central Lending Department where you can pick it up. A notification will be sent to you by post or by email as soon as the item requested has arrived.

- **Ordering of books via ILL** ([http://ub.unibi.de/flbuchen](http://ub.unibi.de/flbuchen))
  
  Delivery time: 5-10 working days; charges: 1.50 EUR per order; collection from the Central Lending Department during the opening hours (Mon-Fri 08,00 – 18,00 o’clock); return to the Central Lending Department or circulations desks during the opening hours (Mon-Fri 08,00 – 18,00 o’clock)

- **Ordering of articles via ILL** ([http://ub.unibi.de/flbuchen](http://ub.unibi.de/flbuchen))
  
  Delivery time: 2-3 working days; charges: normally 1.50 EUR per order plus any additional costs in case of more than 40 copied pages; collection from the self pick-up area of the Central Lending Department (U1) during the entire opening hours of the library; no return necessary

- **Document delivery** ([https://www.ub.uni-bielefeld.de/library/ordering/article/](https://www.ub.uni-bielefeld.de/library/ordering/article/))
  
  Delivery time: normally less than 24 hours; charges: approx. 5-50 EUR plus VAT, depending on the required delivery system; notification by telephone or email; depending on the copyright regulations delivery is either made as pdf file or in paper form for collection from the Central Lending Department during the opening hours (Mon-Fri 08,00 – 18,00 o’clock)

Further service / information:

- **Check your orders** ([http://ub.unibi.de/flchecken](http://ub.unibi.de/flchecken))
  View the status of your ILL orders

The costs for each ILL order will directly be debited to your loan account. Please pay the amount due within a four-week period in the Central Lending Department.

Please note: If your email address is not indicated in your loan account, the postage for a notification letter in the amount of EUR 0.70 will be added.

The handling fee will become due on sending off the order irrespective of its fulfilment. If the amount of pages copied is extraordinarily high or the order refers to a valuable volume, any additional charge may be imposed by the delivering library. Please indicate in the order form whether you are prepared to pay any surcharge.

If the item requested is not recorded in the Union Catalogue of the University Library Centre, you can also use the “Free Search form” for ordering. For this purpose, please enter the bibliographic data as accurately as possible. Since this order has to be processed manually, delivery time might be longer.

**How do I order a book?**

Select the link “Ordering of Books” on the website interlibrary loan ([https://www.ub.uni-bielefeld.de/english/library/ordering/](https://www.ub.uni-bielefeld.de/english/library/ordering/)) and authenticate yourself by way of your user number (number shown on your UniCard) and password for your loan account. If your search in the Union Catalogue has been successful, a list of libraries holding this item will be displayed. With pressing the button "Interlibrary Loan Request", the bibliographic data will be transferred into an order form. It is here where you have to decide on one of the following order options:

- Ordering a complete volume
- Ordering a copy of an article or a section

In the next step, you may enter more details, e.g. latest delivery date, etc.
As already mentioned, it may happen that your order will entail higher costs, e.g. if more than 40 pages have to be copied, etc. For this purpose, please enter the maximum amount of money you are prepared to pay.

After having successfully sent your order, you will get a receipt from the system showing an order number. Every order placed will immediately appear on your loan account in the “Order/Reservation” field and identified by an eight-digit number.

How do I order a journal article?

Select the link "Ordering of Articles" on the website interlibrary loan (https://www ub.uni-bielefeld de/english/library/ordering/) and authenticate yourself by way of your user number (number shown on your UniCard) and password for your loan account. If your search in the Union Catalogue has been successful, a list of libraries holding this item will be displayed. With pressing the button "Interlibrary Loan Request", an order form where detailed information about the article requested has to be entered will be brought up. Please do not forget to indicate the publication year! The article will be delivered to the Central Lending Department as printed copy. The method of notification upon availability can be selected by you:

- by email
- by post (postage surcharge of 0.70 EUR)

After having successfully sent your order, you will get a receipt from the system showing an order number. Every order placed will immediately appear on your loan account in the “Order/Reservation” field and identified by an eight-digit number.

What happens after I have placed my order?

After your request has been accepted, the system will determine the order of the potential supplying libraries. Several aspects, such as e.g. physical distance and order quantities, are taken into account. If the first library in line cannot provide the item requested, your order will be passed on as long as it is fulfilled. The shipping address is Bielefeld University Library where the item can finally be collected by you. If your order cannot be fulfilled, you will certainly get a notification.

How can I find out about the state of processing?

The current status of processing can be checked at all times by referring to the “Check your order” (http://ub.unibi.de/flchecken) option.

Can I cancel my order?

Please note that any interlibrary loan order placed can unfortunately not be cancelled.

Where do I collect my orders?

Please collect your orders in the Central Lending Department in the library.

Which items are excluded from interlibrary loan?

The regulations for interlibrary loan in Germany are laid down in the German Lending Rules. These rules also stipulate which items are not circulated through interlibrary loan. These include e.g.:

- Items which are located in your library or in a publicly accessible library in your town. In this case, you will get an appropriate message from the system upon ordering.
- Low-cost items available from bookshops. In such case, the costs for processing your order would be higher than the purchase of this item. The current limit is 20.00 EUR.
- Rare items or items of great value, especially dating from the 16th and 17th century. The majority of the libraries even exclude any items published before 1800 from interlibrary loan. However, copying or microfilming the latter is often possible.
- Loose-leaf books and in sheets or single journal issues
- Items of poor condition
Are there any restrictions for usage?

The lending library will be allowed to impose any terms of use with regard to their material, such as usage only in reading rooms, copy prohibition, etc. The borrowing library shall pass these restrictions on to the users.

How long is the loan period?

The loan period will be set individually by the lending library and is normally four weeks. The loan period and - if appropriate - any note for special usage conditions can be seen on the date slip accompanying the item. The loan period cannot be extended!

Where do I return the items?

The items borrowed via Interlibrary Loan can be returned in the Central Lending Department (https://www.ub.uni-bielefeld.de/english/biblio/kontakt/fachbibliotheken/zentrleih.htm) or any circulation desk from Monday to Friday between 8 and 18 o’clock. Please keep the date slip with the item and consider that such items cannot be returned at self-service units.

Who can help me in case of any questions or problems?

Should you need any help, please contact:

- Reference Department
  (https://www.ub.uni-bielefeld.de/english/biblio/kontakt/fachbibliotheken/infozentrum.htm)
  (U0, entrance via U1)
  Email: info.ub@uni-bielefeld.de or use the service mailbox
  (https://www.ub.uni-bielefeld.de/english/help/service/)
  Phone: +49 (0)521 106-4114

- Central Lending Department
  (https://www.ub.uni-bielefeld.de/english/biblio/kontakt/fachbibliotheken/zentrleih.htm)
  (U1, entrance of the law library)
  Email: zl.ub@uni-bielefeld.de
  Phone: +49 (0)521 106-4036

Fees and charges

The fees and charges will be based on the Bielefeld University Library Fee Schedule as amended from time to time:

<table>
<thead>
<tr>
<th>Item</th>
<th>Details</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overdue fees</td>
<td>up to 10 days</td>
<td>2.00 EUR per item</td>
</tr>
<tr>
<td></td>
<td>up to 20 days</td>
<td>5.00 EUR per item</td>
</tr>
<tr>
<td></td>
<td>up to 30 days from the 31st day</td>
<td>10.00 EUR per item</td>
</tr>
<tr>
<td></td>
<td>from the 31st day</td>
<td>20.00 EUR per item</td>
</tr>
<tr>
<td>Loss or damage of items</td>
<td>Handling charge</td>
<td>25.00 EUR per item</td>
</tr>
<tr>
<td>Interlibrary loan order</td>
<td>Handling charge</td>
<td>1.50 EUR per order</td>
</tr>
<tr>
<td>Postal charges</td>
<td>Notification letters by post</td>
<td>0.70 EUR per letter</td>
</tr>
<tr>
<td>Lockers (small)</td>
<td>Key loss</td>
<td>15.00 EUR (plus deposit withheld)</td>
</tr>
<tr>
<td>Lockers (large)</td>
<td>Utilization fee</td>
<td>2.00 EUR</td>
</tr>
<tr>
<td></td>
<td>Key loss</td>
<td>30.00 EUR (plus deposit withheld)</td>
</tr>
</tbody>
</table>
Payments

Payment of any overdue fees, handling charges for interlibrary loan orders and postal charges can be paid in cash in the Central Lending Department or transferred to the following account:
Universität Bielefeld
Landesbank Hessen-Thüringen
IBAN: DE 46 3005 0000 0000 061036
SWIFT-BIC: WELADEDDXXX

The reason for payment shall be indicated on the remittance slip as follows:
- 12100301
- your library ID number

Any incoming payments will immediately be recorded on your loan account.

Should you have any objections with regard to your overdue fees, please raise the latter promptly. For this purpose, please always keep the receipts concerning the loan period, extension of loan periods and date of return as a legal proof.

If there are any objections, please send a written request for remission of the fees explaining your reasons and enclosing any appropriate record to:

By post:
Direktion der Universitätsbibliothek Bielefeld
Postfach 10 02 91
33502 Bielefeld

By email: zl.ub@uni-bielefeld.de

In this case, any appropriate record may be handed in later.

Short guide to use various search tools

For books:
a) Library catalogue "Catalogue.plus!"
(https://katalogplus.ub.uni-bielefeld.de/cgi-bin/new_search.cgi?sprache=ENG&art=f)
By using the Catalogue.plus! you can find all books, journals and electronic documents, e.g. e-books, CDs and DVDs held by the university library. The catalogue includes more than 2m printed documents and more than 500,000 online publications.

b) Interlibrary Loan (Metasearch)
(https://www.digibib.net/template/search?SID=PUELLA:e2545dfb5b5e143fdfaf87080e360aa2&LOCATION=361&LANGUAGE=en)
The use of Metasearch enables you to search in several library catalogues and databases at the same time. If you want to search for a special subject, you may conduct a subject-related search. As a member of Bielefeld University, you are qualified for using several extended features by way of your personal login. To some extent, the documents are available as full text versions. If not, you can see from which library or bookstore the document can be obtained.

Journal articles:
a) Library catalogue "Catalogue.plus!"
(https://katalogplus.ub.uni-bielefeld.de/cgi-bin/new_search.cgi?sprache=ENG&art=f)
When searching the library catalogue Catalogue.plus!, several licensed databases will also be searched in one go. The results will be displayed in the box "Articles and more".

b) Subject Databases (DBIS)
(https://www.digibib.net/template/search?SID=DEIMOS:a6c9e31a94a18acd1f24e086283a5860&LOCATION=361&LANGUAGE=en)
DBIS, the subject database retrieval system, supplies information from thousands of databases and allows you to search all databases via one user interface. Several databases provide free access and some databases provide search options for journal articles.

c) EZB (https://www.digibib.net/template/search?SID=PHOBOS:ff6548c9fe5943841648396e6196b1f1&LOCATION=361&LANGUAGE=en)

The Electronic Journal Database includes thousands of scholarly journals. 50 percent of these journals are available in full text versions for free. As a registered library user, you will get access to a lot of licenced journals. The red, yellow and green dots show you in a simple way whether or not a journal is accessible.

Scholarly internet resources:

The Bielefeld Academic Search Engine, in short BASE, is a search engine that searches millions of scholarly documents included in thousands of sources. The display of search results includes precise bibliographic data, given that these data are provided in the resource. The intellectually selected resources and the disclosure of any web resources of the "Deep Web" which are ignored by commercial search engines are special features of BASE.

b) PUB – Publication at Bielefeld University (https://pub.uni-bielefeld.de/)
The publication server PUB of Bielefeld University contains more than 20,000 publications by academics of all faculties at Bielefeld University. Full texts in combination with valid descriptive data are provided.

Subject-related research:

a) Subject Portals (https://www.ub.uni-bielefeld.de/english/portals/)
The Subject Portals at Bielefeld University provide information for your studies sorted by subjects. Apart from any information with regard to contact details of the particular departmental library, you will find a lot of worth knowing information, i.e. about scientific internet resources, trainings and subject databases.

b) The Classified Catalogue
By using the classified catalogue you will get a general idea of the stock of the university library and it is here where you can conduct a subject-based search. Structures and relations between several fields of knowledge are shown in this catalogue. Large fields of knowledge are fragmented into their several sciences which are divided into several topics and terms. You have two options of searching: you can either use the browsing feature (https://www.ub.uni-bielefeld.de/english/databases/systematik/) or the search screen (https://www.ub.uni-bielefeld.de/english/databases/systematik/systematik_main.htm).

Study environments

For your individual studies the following facilities are available in the library at Bielefeld University:

a) Individual study zones https://www.ub.uni-bielefeld.de/english/library/learn/einzelarbeit.htm#modal3

b) PC workstations https://www.ub.uni-bielefeld.de/english/library/learn/pc_arbeit.htm#modal3

c) Silent areas https://www.ub.uni-bielefeld.de/english/library/learn/ruhezone.htm#modal3

For group work the following facilities are available in the library at Bielefeld University:

a) Discussion rooms

- **with SMART Board:**
  Main Building: C1-133, E1-151, V1-205
  Building X: F1-229

- **with LCD TV and DVD/Blu-ray Player:**
  Main Building: E1-151
with LCD TV:
Building X: F1-205, 207, 209, 211, 213, 227, 231, 233 und 235

without LCD TV:
Main Building: C1-127, C1-131, E1-125, E1-137, E1-139, U1-142, U1-214, U1-216, V1-203, V1-207

They are open to every working group free of charge. Reservations can be made in advance.

https://www.ub.uni-bielefeld.de/english/library/learn/diskussionsraeume.htm#modal3

b) Learning zones https://www.ub.uni-bielefeld.de/english/library/learn/lernorte.htm#modal3

Printing in the library

Print jobs can be sent from every PC in the library, from your private laptop (the installation of a special printer driver is required) or USB flash drive.

Printing is possible at any of the copy machines available in the library. You can find them in the departmental libraries of the building parts C, D, T, U, V and in the Building X. The printing charges are directly debited to your UniCard.

Photocopying and scanning in the library

There are multifunctional devices for photocopying and scanning in each building part of the main university building as well as in the Building X. They can also be used for printing (https://www.ub.uni-bielefeld.de/library/learn/pc_druck.htm). Book scanners allowing particularly ergonomic and careful scanning are available in the departmental libraries in the building parts C, U0, V and in the Building X. Their exact locations can be found in the site plan of the departmental libraries (https://www.ub.uni-bielefeld.de/biblio/kontakt/fachbibliotheken/).

Any scans, copies and printouts are settled cashless via your Unicard. Scanned documents can directly be saved on USB flash drives. Any further scanning functions (download, sending off by email, etc.) are currently in preparation.

Price List (per page)

<table>
<thead>
<tr>
<th>Type</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Scan</td>
<td>2 Cents</td>
</tr>
<tr>
<td>Printout/Copy, b/w, size A4</td>
<td>4 Cents</td>
</tr>
<tr>
<td>Printout/Copy, colour, size A4</td>
<td>10 Cents</td>
</tr>
<tr>
<td>Printout/Copy, b/w, size A3</td>
<td>8 Cents</td>
</tr>
<tr>
<td>Printout/Copy, colour, size A3</td>
<td>20 Cents</td>
</tr>
<tr>
<td>Coin-operated copiers, b/w, size A4</td>
<td>5 Cents</td>
</tr>
<tr>
<td>Coin-operated copiers, b/w, size A3</td>
<td>10 Cents</td>
</tr>
</tbody>
</table>
ACCOUNT ACTIVATION

For using the services of the BITS (Bielefeld IT Service Centre) at Bielefeld University to their full extent, an account will be required. The activation of such account is as follows for students:

Before starting to use the services of the BITS (Bielefeld IT Service Centre) at Bielefeld University, your personal BITS user name is needed which is stored together with your university email address in the PRISMA portal under “My data”.

Where can I find my login data for the PRISMA portal?

These data can be found on the confirmation of enrolment. The portal can be accessed via

➡️ https://prisma.uni-bielefeld.de

by entering the matriculation number as well as the BITS password.

BITS (Bielefeld IT Service Centre) support times for students:
Student User Support
Room V0-215
Mon-Fri 09,30 o’clock to 16,00 o’clock
Phone: +49 (0)521/106-12777
Email: bits@uni-bielefeld.de
WEB AUTHENTICATION THROUGH SHIBBOLETH

For enabling students to access the following services offered by external providers and protected web contents BITS uses the authorization and authentication service Shibboleth.

When logging on to any service provided by an external provider (service provider, SP), you will be taken to the login website of Bielefeld University (Identity Provider, IdP) at first. It is here where you have to enter the personal university login data for being checked by the IdP at first. In case of a successful login, the SP will check with the help of the user data (no passwords) whether access to the services will be granted.

Services for students:
DATEV (https://www.datev.de/students/cms/imanagement)
DFN Conf (https://www.conf.de)
Elixir (https://www.elixir-europe.org/saml_login)
GitLab (https://gitlab.ub.uni-bielefeld.de)
Lynda (https://www.lynda.com)
Mediawiki
OpenAIRE (https://www.openaire.eu)
Panopto (https://uni-bielefeld.cloud.panopto.eu)
Sciebo (https://www.sciebo.de)

Publishing houses:
ACS Publications (http://pubs.acs.org)
Brill Online Books and Journals (http://booksandjournals.brillonline.com)
Cambridge Core (https://www.cambridge.org/core)
De Gruyter (https://www.degruyter.com)
Duncker & Humblot eJournals (http://ejournals.duncker-humblot.de)
EBSCO (https://www.ebsco.com)
IOP Publishing (http://ioppublishing.org)
John Benjamins e-Platform (https://www.jbe-platform.com/)
JSTOR (http://www.jstor.org)
Liverpool University Press (https://online.liverpooluniversitypress.co.uk)
Nature (https://www.nature.com)
Ovid (http://www.ovid.com)
Royal Society of Chemistry (http://www.rsc.org)
Scitation (http://www.scitation.org)
Springer (https://link.springer.com)
Taylor & Francis Online (http://www.tandfonline.com)
Thieme (https://www.thieme.de/de)
Torrossa (http://www.torrossa.com)
V&R eLibrary (https://www.vr-elibrary.de)
World Scientific Publishing (http://www.worldscientific.com)

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Email: bits@uni-bielefeld.de
E-MAIL ADMINISTRATION

For your email administration the use of the Webmailer (https://www.uni-bielefeld.de/webmail/index.html) is recommended at Bielefeld University. This email service is available as of the activation of your account. Apart from sending and receiving emails, this service also includes the following features: calendar, tasks, contacts, notes. For any further information, please see the English instructions available at https://www.uni-bielefeld.de/webmail/index.html

For accessing the Webmailer please note that your user name (also called identification) usually consists of the first letter of your first name and your full last name plus @uni-bielefeld.de
Example for Felix Muster: fmuster@uni-bielefeld.de

Remark: Please note that you should exclusively use your university email account for all matters related to your study programme. Moreover, forwarding emails to any external provider is not allowed.

BITS (Bielefeld IT Service Centre) support times for students:
Student User Support
Room V0-215
Mon-Fri 09.30 o´clock to 16.00 o´clock
Phone: +49 (0)521/106-12777
Email: bits@uni-bielefeld.de
I.) PASSWORD CHANGE IN THE PRISMA PORTAL (Identity Management – IDM)
The combination of the user name and password allows the access to personal data and resources. For this reason, the login data should be kept in strict confidence! Another security measure involves the regular change of the password. It should be changed at least once a year.

1) First of all, please open the website https://prisma.uni-bielefeld.de. Please enter your matriculation number as well as your password (your initial password is the one shown on your confirmation of enrolment).

2) Please click on Change passwords in the menu.

3) A list of your personal access rights (accounts) is shown here. Please note that different passwords may be allocated for the different target systems. In these instructions, the password change is shown in an exemplary manner for all accounts at the same time. With clicking on Select all, all accounts will be selected; then, please click on Set password at the bottom.
4) A summary of the accounts selected will be displayed. The new password has to be entered here and saved. A new password can be suggested by using the button “Generate Password”.

5) In case of successful change of the password, please confirm the message by clicking on OK.
II.) BITS PASSWORD CHANGE (User Management)
The combination of the user name and BITS (Bielefeld IT Service Centre) password allows the access to personal data and resources. For this reason, the login data should be kept in strict confidence! Another security measure involves the regular change of the password. It should be changed at least once a year.

The change of the BITS password has to be made in the User Management (http://benvw.uni-bielefeld.de). For using the User Management Java has to be installed: http://www.java.com/de/download.

Quick method for the password change

Those persons using one and the same password for all services provided by Bielefeld University can use the quick method for generating a new password. All others have to follow the traditional method (see below).

Login

<table>
<thead>
<tr>
<th>Anmeldung</th>
<th>Go to “Login to the User Management”.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Please enter the BITS user name and password and click on “Generate new BITS password”.</td>
</tr>
<tr>
<td></td>
<td>The new password will now be generated and has to be kept in mind, noted down or printed out by the user. With clicking on “OK” the new password generated will be confirmed and the old one overwritten. This process may take several minutes.</td>
</tr>
<tr>
<td></td>
<td>Upon successful generation, the opposite message will appear.</td>
</tr>
</tbody>
</table>

Please note that with this password change the library password for the borrowing account and interlibrary loan has not been changed. The latter has to be changed using the following link: https://www.ub.uni-bielefeld.de/library/ausleihe/
Traditional method for the password change

Please enter the BITS user name and password and confirm by clicking on “Login”.

After the login, the password can be changed by clicking on the button “Password change”.

A new, self-chosen password can be entered as follows:
> Click on the button “Select all”
> Please enter the new password in the respective fields
> Please click on the button “Set password for the rights selected” in order to generate the new password.

Important: The new password must consist of eight characters and must not be easy to guess!

Please note that with this password change the library password for the borrowing account and interlibrary loan has not been changed. The latter has to be changed using the following link: https://www.ub.uni-bielefeld.de/library/ausleihe/

BITS (Bielefeld IT Service Centre) support times for students:
Student User Support
Room V0-215
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Phone: +49 (0)521/106-12777
Email: bits@uni-bielefeld.de
PRIVATE NETWORK DRIVE

As of the activation of the account, the BITS will ensure that users can store their data on a high-availability storage system. The storage space for students will be 2 GBs.

Network drive connection under Windows 10

Access to the network drives shall be possible both from the campus network and externally, provided that the computer has first been connected by LAN, WLAN or VPN with the network of Bielefeld University.

Connect network drive

From the input request (cmd) a network drive can be connected with the following command:

- net use P:\fs-home.uni-bielefeld.de\home\"username"/User:ad\"username"

After having confirmed the entry as well as having entered the BITS password, the network drive will be available. The letter chosen before will become the drive designation (“p” in the example above).

Alternatively, the network drive may also be connected via the Explorer:

In the upper right corner of the Windows Explorer (This PC), the menu bar can be extended with the help of the arrow.

Please click on “Connect network drive” in the menu.

In this window, details of the integration will be specified.

- Drive: Freely selectable
- Folder: \fs-home.uni-bielefeld.de\home\"username\" 

“username” stands for the respective BITS user name

For establishing the connection, please click on “Complete”. 
The following has to be entered:

> User name: ad\BITS username
> Password: BITS password

With clicking on OK, the entries will be confirmed.

**View of the Explorer**

After successful connection, the network drive will open up in a new window. The letter chosen before is used as drive designation.

**Disconnect the network drive**

From the input request (cmd) a network drive can be disconnected with the following command:

```bash
net use p: /delete
```

After having confirmed the entry, the network drive will no longer be available. The letter chosen before is used as the drive designation (“p” in the example above).

Alternatively, the network drive may also be disconnected via the Windows Explorer:

Under “This PC” all existing connections are displayed in the section “Network addresses”.

The network drive connected before can be disconnected by right-clicking on the same with “Disconnect”.

Network drive connection under Windows 8

Access to the network drives shall be possible both from the campus network and externally, provided that the computer has first been connected by LAN, WLAN or VPN with the network of Bielefeld University.

Connect network drive

From the input request (cmd) a network drive can be connected with the following command:

- net use P:\fs-home.uni-bielefeld.de\home\"username"/User:ad:"username"

After having confirmed the entry as well as having entered the BITS password, the network drive will be available. The letter chosen before will become the drive designation (“p” in the example above).

Alternatively, the network drive may also be connected via “Computer”.

In the upper right corner of the Windows Explorer (This PC), the menu bar can be extended with the help of the arrow.

Please click on “Connect network drive” in the menu.

In this window, details of the integration will be specified.

> Drive: Freely selectable

> Folder: \fs-home.uni-bielefeld.de\home\"username" „username“ stands for the respective BITS user name

For establishing the connection, please click on “Complete”.

"username“ stands for the respective BITS user name
The following has to be entered:

> User name: ad\BITS username
> Password: BITS password

With clicking on OK, the entries will be confirmed.

View of the Explorer

After successful connection, the network drive will open up in a new window. The letter chosen before is used as drive designation.

Disconnect the network drive

From the input request (cmd) a network drive can be disconnected with the following command:

- net use p:/delete

After having confirmed the entry, the network drive will no longer be available. The letter chosen before is used as the drive designation ("p" in the example above).

Alternatively, the network drive may also be disconnected via the Windows Explorer:

Under “This PC” all existing connections are displayed in the section “Network addresses”.

The network drive connected before can be disconnected by right-clicking on the same with “Disconnect”.
Network drive connection under Windows 7 / Vista

Access to the network drives shall be possible both from the campus network and externally, provided that the computer has first been connected by LAN, WLAN or VPN with the network of Bielefeld University.

Connect network drive

From the input request (cmd) a network drive can be connected with the following command:

- `net use p: \fs-home.uni-bielefeld.de\home\"username"\User:ad\"username"

After having confirmed the entry as well as having entered the BITS password, the network drive will be available. The letter chosen before will become the drive designation ("p" in the example above).

Alternatively, the network drive may also be connected via "Computer".

A network drive can be integrated via "Computer" and by clicking on “Attach network drive” in the upper menu bar.

In this window, details of the integration will be specified.

> Drive:
Freely selectable

> Folder:
\fs-home.uni-bielefeld.de\home\"username"  
"username" stands for the respective BITS user name

There are two versions:
1. The login name under Windows is not identical with the BITS user name.
2. The login name under Windows is the same as the BITS user name.

If the login name under Windows is different from the BITS user name, you have to select “Establish connections under another user name”.

The following entries have to be made:

> User name: ad\BITS user name
> Password: BITS password

With clicking on OK, the entries are confirmed and the connection will be established by clicking on “Complete”. 
If the login name under Windows is the same as the BITS user name, the connection will be established by clicking on “Complete”.

However, at first, the following needs to be entered:

> User name: ad\BITS \username
> Password: BITS password

With clicking on OK, the entries will be confirmed and the connection established.

**View of the Explorer**

After successful connection, the network drive will open up in a new window. The letter chosen before is used as drive designation.

**Disconnect the network drive**

From the input request (cmd) a network drive can be disconnected with the following command:

```bash
net use p: /delete
```

After having confirmed the entry, the network drive will no longer be available. The letter chosen before is used as the drive designation (“p” in the example above).

Alternatively, the network drive may also be disconnected via “Computer”:

Under “Computer” all existing connections are displayed in the section “Network path”.

The network drive connected before can be disconnected by right-clicking on the same with “Disconnect”.
Network drive connection under Mac OS X

Access to the network drives shall be possible both from the campus network and externally, provided that the computer has first been connected by LAN, WLAN or VPN with the network of Bielefeld University.

Connect network drive

For establishing the connection the following steps need to be followed:

> Open Finder
> Press the Apple + K button (the window “Connect with server” will open up)
> The following server address needs to be entered
  > "smb://AD;"username"@fs-home.uni-bielefeld.de/home/"username"
  > “username” stands for the respective BITS user name.
> After having entered the BITS password, all subfolders of fs-home.uni-bielefeld.de\home will be opened at first. This is very time-consuming, as fs-home currently contains more than 20,000 folders. The own directory will directly open up as of Mac OS X 10.5.8.
> The folders displayed also include the own network drive (with full reading and writing permission) whose name corresponds with the BITS user name.
> It would be best to create an alias on the desk: hold the directory by drag, press “ALT + Apple” and place it on the desk by drop.

For preventing that the entry “HOME” will be accessed by mistake in the favorites bar (very time-consuming), this entry shall be deleted and only the ALIAS used for access. In addition, the option “Connected server” shall be deactivated via “Finder > Settings > General”, so that the “HOME” connection will no longer be displayed on the desk.

Data security – backup and recovery

Every user can recover any lost data from the network drive with the help of the backup with the exception of the “WWW” folder whose contents cannot be recovered by this procedure.

All network drives are centrally backed up by way of a so-called snapshot technology for several times a day. Any data backed up during this procedure will be kept as follows for six weeks:

- 8.00 o’clock to 18.00 o’clock hourly version (the last one at night will be kept)
- One version per week
- After 6 weeks without any processing only one version will be available

In the following instructions, the file “7.1-Change-password.pdf” shall be recovered.

With clicking on “Right mouse button > Settings”, data of the marked network drive can be recovered.
Under Windows 7 all backups available for the respective network drive will be displayed in the tab "Previous versions".

At first, a decision has to be made from which backup (change date) data shall be recovered.

After having marked the relevant entry, please click on Open.

The network drive will be opened up in a new window and has the status of the selected point of time.

The file searched for (7.1-Change-password.pdf) is available in this backup.
With clicking the **Right mouse button**, the file can be **copied** (1). Afterwards, a change to the actual network drive is made (2).

The file copied from the backup is inserted here: **Right mouse button > Insert**
The file "7.1-Change-password.pdf" is now again available on the network drive.

BITS (Bielefeld IT Service Centre) support times for students:
Student User Support
Room V0-215
Mon-Fri 09,30 o’clock to 16,00 o’clock
Phone: +49 (0)521/106-12777
Email: bits@uni-bielefeld.de
PUBLIC PC WORKSTATIONS

At about 250 public computer workstations offering direct Internet access, students of Bielefeld University are allowed to surf the Internet, do Internet searches, print or even use the email service free of charge. All these PC workstations made available within the scope of this service are equipped with a Windows operating system including a standardized software package and an updated virus protection programme.

Apart from course rooms and rooms for group work, the following rooms are particularly available to students:

<table>
<thead>
<tr>
<th>Room</th>
<th>PCs</th>
<th>Scanner</th>
</tr>
</thead>
<tbody>
<tr>
<td>V0-101</td>
<td>38</td>
<td>2</td>
</tr>
<tr>
<td>V0-218</td>
<td>48</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td>+ 1 work station for handicapped people</td>
<td>+ 1 document reader</td>
</tr>
</tbody>
</table>

In addition to the aforementioned rooms, there are also PCs in the departmental libraries having the same software equipment like those of the PC pool.

**Opening hours:**

<table>
<thead>
<tr>
<th>Room</th>
<th>Mon - Fri</th>
<th>Weekend and public holidays</th>
</tr>
</thead>
<tbody>
<tr>
<td>V0-101</td>
<td>7,30 o’clock–22,00 o’clock</td>
<td>9,00 o’clock–22,00 o’clock</td>
</tr>
<tr>
<td>V0-218</td>
<td>7,30 o’clock–22,00 o’clock</td>
<td>9,00 o’clock–22,00 o’clock</td>
</tr>
</tbody>
</table>

Please note that the PCs in the departmental libraries are accessible during the office hours of the library.
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Email: bits@uni-bielefeld.de
VIRUS PROTECTION

The virus scanner “Sophos Anti-Virus” is available for free download to all university members having an account with Bielefeld IT Service Centre (BITS). The use is allowed for both official and private purpose. Download link: http://sophos-update.uni-bielefeld.de/

Configuration of Sophos Anti-Virus Updates

For automatically receiving any current virus signatures after the installation of Sophos Anti-Virus the so-called update addresses need to be configured. For this purpose, please find below the instructions for Windows 10.

Please click on the Sophos icon in the task bar with the right mouse button and click on “Sophos Endpoint Security and Control”.

Configure updates must be selected here.

In this window, the tab Primary path must be selected for entering the following data:

- **Address**: http://sophos-update.uni-bielefeld.de/sophosupd/SAVSCF9
- **User name**: BITS user name
- **Password**: BITS password

For non-Windows operating systems the update addresses can be found here: http://sophos-update.uni-bielefeld.de/sophosupd
The secondary path is also configured:

Address: http://sophos-backup.uni-bielefeld.de/sophosupd/SAVSCF9

User name: BITS user name

Password BITS password

For non-Windows operating systems the update addresses can be found here: http://sophos-update.uni-bielefeld.de/sophosupd

Afterwards, please confirm by clicking on OK for terminating the configuration.

Testing of the settings

For testing whether the settings are correct, please click on the Sophos icon in the task bar with the right mouse button at first and then on Update now.

The update addresses are contacted and the current virus signatures are downloaded.

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Student User Support
Room V0-215
Mon-Fri 09,30 o’clock to 16,00 o’clock
Phone: +49 (0)521/106-12777
Email: bits@uni-bielefeld.de
VPN (VIRTUAL PRIVATE NETWORK)

VPN (Virtual Private Network) is destined for all those who would like to access any specific services of Bielefeld University (e.g. research databases of the library) by using any Internet access from outside the university. For establishing the VPN connection with Bielefeld University Bielefeld IT Service Centre (BITS) provides Clientsoftware (Cisco AnyConnect VPN-Client) for the operating systems such as Windows, MacOS and Linux as well as smartphones/tablet computers. This service is available to students immediately after activation of their own account.

Automatic installation

Please open the link https://vpn-gate-1.uni-bielefeld.de with any browser and enter your user name and password. The operating system will automatically be recognized and the download of the Client started. The initial installation requires administrator rights.

Please note: The automatic installation is subject to the availability of SUN Java or Active X. In case of this requirement not being met, you have to fall back on the manual installation (see below).

Invitation for automatic installation

Please click on “Start” to confirm the note of the digital signature of the application being verified.

After installation the connection will immediately be established. The AnyConnect icon will appear as a small round icon in the taskbar and can additionally be found in the section of the Programmes.

Manual installation

If the automatic installation does not work because of either no or any outdated version of SUN Java on the computer, the AnyConnect Client has to be installed manually. If the automatic installation cannot be started, you are requested to use the manual installation after a few seconds. Please start the installation routine by clicking on the link indicated and confirm the respective intermediate steps by clicking on “Start” or “Next”. The installation process will be terminated by clicking on “Install” and “Finish”. Upon the first connection attempt, the following server name has to be entered in the empty box on the left and next to “Connect”: vpn-gate-1.uni-bielefeld.de

Please note: When using Linux, the installation routine has to be saved at first before it can be run.
Invitation for manual installation

Upon the first connection, the server name vpn-gate-1.uni-bielefeld.de needs to be entered.

Installation on mobile gadgets

AnyConnect can even be made available on mobile gadgets with the operating systems iOS and Android.

- Search for the app “Cisco AnyConnect” and install the latter
- Enter the server address “vpn-gate-1.uni-bielefeld.de
- Please enter your BITS user name and password upon connection establishment

BITS (Bielefeld IT Service Centre) support times for students:
Student User Support
Room V0-215
Mon-Fri 09,30 o’clock to 16,00 o’clock
Phone: +49 (0)521/106-12777
Email: bits@uni-bielefeld.de
WLAN Access

Bielefeld University offers access to a campus-wide data network. The most convenient way to access the campus network and the internet at Bielefeld University is via a WLAN connection. WLAN offers mobile users the opportunity to wirelessly use the IT services of Bielefeld University on the campus.

For directly getting all required and current default configuration settings, the eduroam tool CAT is recommended to be used. Download available at: https://cat.eduroam.de/?idp=109&profile=103

Access requirements for students:

Students at Bielefeld University will get the required access data (registration number and BITS (Bielefeld IT Service Centre) password) together with their confirmation of enrolment in order to activate their account. It is only after activation of the account that this service will be available.

Please note: The user name is always to be entered with the supplement “@uni-bielefeld.de”. Example: fmuster@uni-bielefeld.de (please do not mix up with the email address, such as felix.muster@uni-bielefeld.de)

Changed root certificate since 2019:
On 2 January 2019 the root certificate required for the connection with eduroam changed as follows: “T-Telesec GlobalRoot Class 2”. Moreover, as outer identity eduroam@uni-bielefeld.de needs to be entered.

If the operating system requires to check the fingerprint of the certificate of eduroam.uni-bielefeld.de, the latter can be adjusted here.


a) WLAN Access under Windows 10 (extended configuration)

Please find below the steps for setting up a WLAN connection under Windows 10.

First of all, the WLAN adaptor has to be activated. The latter will search for any WLAN networks available within the environment of the mobile gadget.
Please select the option “Network and Sharing Centre” in order to carry out an extended configuration.

Please continue by using the option “Set up new connection or new network”.

With clicking on “Manually connecting with a wireless network” the extended configuration will be started.

- Network name: eduroam
- Security type: QPA2-Enterprise
- Encryption type: AES
The button **"Change connection settings"** serves to furnish any further details.

Please change to the tab **“Security”**.

Please go via **“Settings”** to the next window.
Please tick the box “Establish connections with these servers” and enter the following server address: eduroam.uni-bielefeld.de

Please select the server certificate required for Bielefeld University by marking the latter.

Please tick the box “Activate identity protection” and enter eduroam in the box next to it.

Finally, please select “Configure” to change to the next window.

Please remove the tick in the property window and confirm by clicking on OK.
Please open “Extended settings” in order to enter the login details for the WLAN.

Please select “User authentication” as authentication mode and click on “Save login details”.

The following data have to be entered in the login window:

User name: BITS User name@uni-bielefeld.de
Password: BITS password

Please click on OK in order to confirm the data entered. Any further windows opened can also be closed by clicking on OK.
b) WLAN Access under Windows 7 (extended configuration)

First of all, the WLAN adaptor has to be activated. The latter will search for any WLAN networks available within the environment of the mobile gadget.

With clicking on the network icon in the task bar, the following window will open up.

Please select the option **“Network and Sharing Centre”** in order to work on the extended configurations.

With clicking on **“Manage Wireless Networks”**, you will be forwarded to the next window.

Please click on **“Add”** to start the extended configuration.

When clicking on **“Set up Network Profile manually”**, you will be able to enter the details requested, as shown below.
> Network name: eduroam
> Security type: WPA2-Enterprise
> Encryption type: AES

The button “Change Connection Settings” serves to furnish any further details.

Please click on “Settings….” to go to the next window.
The box “Establish a connection with these servers” has to be activated and the following server address needs to be entered: eduroam.uni-bielefeld.de

The server certificate required for Bielefeld University needs to be selected and marked.

Please tick the box “Activate identity protection” and enter eduroam in the box next to it.

Finally, please go to the next window by clicking on “Configure”.

Please remove the tick from the property window.

Now all settings made can be confirmed by clicking on “OK”.

Should the message shown opposite appear in the task bar, please continue with 1

The connection with the campus network is to be established via the WLAN option called “eduroam”.
The following data have to be entered in the login window:

User name: BITS User name@uni-bielefeld.de
Password: BITS password

Please click **OK** for confirming your entries.

Please click on **“Details”**.

T-TeleSec GlobalRoot Class 2 must be indicated as Trusted Root Certification Authority.

Please select **“Connect”** in the next step.

In case of successful connection with the campus network, the WLAN eduroam is shown as “Connected” in the network list.
c) WLAN Access under Mac OS X

For directly getting all required and current configuration settings in a default way we recommend to make use of the eduroam Tool CAT. Download with the help of the Mac available at: https://cat.eduroam.de/?idp=109&profile=103

For establishing a WLAN connection under Mac OS X, please follow the steps below:

First of all, the WLAN adaptor (AirPort) has to be activated. The latter will search for any WLAN networks available within the environment of the mobile gadget.

With clicking on the network icon in the task bar, the following window will open up giving an overview of the WLAN networks available. The connection with the campus network is to be established via the WLAN option called “eduroam”.

The following data have to be entered in the login window:

**User name:** BITS User name@uni-bielefeld.de  
**Password:** BITS password  
Please click “Connect” for confirming your entries.

If the window “Check certificate” opens up, please click on “Show Certificate”.

As shown opposite, please make sure that the box has been checked and the details are correct.

Please confirm by clicking on Continue.
Then, you will be asked for the password of the Mac. The username is usually displayed automatically.

**Please note:** Please do not enter your BITS password here!

With clicking on “Update Settings”, your entries will be confirmed and the connection with the WLAN eduroam established.

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### d) WLAN Access under Android

The most convenient way to access the campus network and the internet at Bielefeld University is via a WLAN connection. WLAN offers mobile users the opportunity to wirelessly use the IT services of Bielefeld University on the campus.

**Certificate installation**

First of all, the root certificate (T-TeleSec GlobalRoot Class2) needs to be installed on the corresponding gadget. For this purpose, please use the following link:


Then, the *certificate has to be specified.*

<table>
<thead>
<tr>
<th>&gt; Certificate name</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>T-Telesec GlobalRoot Class 2</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>&gt; Use of login data:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>WLAN</strong></td>
</tr>
</tbody>
</table>

With clicking OK, the installation has been completed.

---

### Setting up WLAN

First of all, please open the settings for WLAN via “Settings > Wireless and Networks > WLAN”.
At first, WLAN needs to be activated, so that a list of networks available will be displayed.

The connection with the campus network is to be established via the WLAN option called “eduroam”. After selection of this entry, the following configuration window will appear.

The following settings need to be made:

> EAP method: **PEAP**

> Phase 2 authentication: **MSCHAPV2**

> CA certificate: **T-Telesec Global Root Class 2**

> Identity: **BITS User name@uni-bielefeld.de**

> Anonymous identity: **eduroam@uni-bielefeld.de**

> Password: **BITS password**

Please confirm your entries by clicking on “Connect”.

A connection is directly attempted to be established.
g) WLAN Access under iOS

For directly getting all required and current configuration settings in a default way we recommend to make use of the eduroam Tool CAT. Download with the help of the smartphone or tablet computer available at: https://cat.eduroam.de/?idp=109&profile=103

First of all, please open “Settings > WLAN” in order to get a list of the WLAN networks available.

The WLAN networks available will only be displayed if “Wi-Fi” has been activated.

The connection with the campus network is to be established via the WLAN option called “eduroam”. After selection of this entry, the login window will appear.

The required authentification data have to be entered here:

> User name: BITS User name@uni-bielefeld.de
> Password: BITS password

Please confirm your entries by clicking on “Connect”.
The “Deutsche Telekom Root CA 2” Certificate displayed needs to be accepted by clicking on “Accept”.

In case of successful connection with the campus network, the fan-shaped network icon should look as shown opposite.

Important note:

The instructions above automatically includes a certificate (Deutsche Telekom Root CA2) which is no longer valid as of 2019. Therefore, afterwards the eduroam Tool CAT needs to be installed again. In doing so, the new certificate will be installed and configured.

Download with the iPhone / iPad at: https://cat.eduroam.de/?idp=109&profile=103

BITS (Bielefeld IT Service Centre) support times for students:
Student User Support
Room V0-215
Mon-Fri 09,30 o´clock to 16,00 o´clock
Phone: +49 (0)521/106-12777
Email: bits@uni-bielefeld.de
INTERNATIONAL OFFICE AND OTHER COUNSELLING FACILITIES AT BIELEFELD UNIVERSITY

Among others, the tasks of the International Office at Bielefeld University are as follows:

- Initial consultation of prospective international students
- Support service for international students
- Awarding scholarships to German and international students

In addition to many services and facilities at Bielefeld University that are available to all students, the International Office offers a wide range of special services to help international students to adjust to their new surroundings.

- Regular office hours for international students
  Dr. David Seaman, Coordinator of the service area for international degree-seeking students
  Room D0-144; Email: david.seaman@uni-bielefeld.de

- Accommodation service: The IO provides guidance with regard to questions about accommodation and forwards flat offers to students (see also chapter "Accommodation").

Contact details:
International Office,
Room D0-138
Tel.: +49 (0)521-106-2487
Email: wohnen-io@uni-bielefeld.de

- Events for international students are regularly accessible via the following link:
  http://www.uni-bielefeld.de/studium/studieninteressierte/international/come-in/studium-mit-abschluss/veranstaltungen/

- A varied leisure time programme with many organized trips to cities in Germany, film nights, game evenings, etc. This programme is updated on a regular basis.

- Campus life
  Bielefeld University is an excellent place - not only for your studies, but also for your leisure time and for the breaks in between lectures. Whatever you are interested in, be it sports, music, art or the involvement in political or social groups, the great variety of activities, clubs and events on campus leave no room for boredom. Joining clubs and taking part in sports also offers great opportunities to find new friends and to settle in more easily.

Sports programme
(www.uni-bielefeld.de/Universitaet/Serviceangebot/Sport/)

UNIFIT – The gym on campus
(http://www.uni-bielefeld.de/Universitaet/Serviceangebot/Sport/UNIFIT/)

University Choir (only available in German language)
(http://www.uni-bielefeld.de/unichor/)

University Big Band (only available in German language)
(http://www.uni-bielefeld.de/unibigband/)

Centre for Aesthetics
(http://www.uni-bielefeld.de/kultur/)
• **International-Mentoring-Programme (formerly: Brother-Sister-Programme):** A personal mentoring programme for international students

The former Brother-Sister-Programme was founded at Bielefeld University in the 1998/99 winter semester. It was based on the idea of an Egyptian student who wanted to develop a programme which offers a one-on-one mentoring to international students. This means that during the first semester of your course of studies or even before a personal mentor acts as your contact person for all questions which may arise in the context of the university, the academic system or life in Bielefeld.

For finding a mentor please contact:

Mr Lukas Poppenborg  
International Office  
Room D0-120  
International-Mentoring-Programme  
Phone: +49 (0)521 106-67388  
Email: imp@uni-bielefeld.de  
Office hours: Tuesday 12,00 – 13,00 o´clock and Thursday 10,00 – 12,00 o´clock

Mailing address:  
Bielefeld University  
International Office  
International-Mentoring-Programme  
Postfach 10 01 31  
D-33501 Bielefeld  
Germany

**Other counselling facilities at Bielefeld University:**

• **Association for the Support of International Students in Bielefeld (ViSiB)**

The Association supports international students at the universities in Bielefeld in order to facilitate their integration in their study location. For this purpose, the association offers several services:

- Placing international students in host families
- Bicycle rental service
- Varied programme of leisure activities with a focus on North Rhine-Westphalia
- Help in financial emergencies
- Weekly consulting service

Further information available at: [http://www.uni-bielefeld.de/(en)/visib/](http://www.uni-bielefeld.de/(en)/visib/)  
Contact: Dana Jarczyk  
Office hours: Monday, 14 - 16 o´clock  
Room D0-138  
Phone: +49 (0)521/ 106-2482  
Email: visib@uni-bielefeld.de

• **International Student Council (ISR)**

The International Student Council (ISR) is an independent international student representative body at Bielefeld University. The ISR is composed of several foreign students (spokespersons) who are elected for one year. International students can address the ISR with regard to their questions, concerns or suggestions at all times. Every semester the ISR organizes information events on important current topics, an international party as well as leisure activities (e.g. swimming classes, table tennis evenings,
etc.). Newspapers are on display in its office (C1-172 on level 1). You can also find adverts for flats on offer on its homepage.

Further information available at www.isr-uni-bielefeld.de/
Office hours: Monday, Wednesday and Friday from 10,00 – 12,00 o´clock and Tuesday from 14,00 to 16,00 o´clock
Room C1-172
Phone: +49 (0)521 106-3430
facebook@ISRBielefeldUni
Email: isr@uni-bielefeld.de

- **Student Advisement and Counselling Office (ZSB)**

  The Student Advisement and Counselling Office (ZSB) is the central counselling service at Bielefeld University. It is an independent facility and is not connected to any faculties or examination offices. Its counselling services are open to all students and persons interested in studying.

  Alongside general student counselling, the ZSB offers psychological help and counselling. All counselling is fully confidential. On request, counselling can also be given in English, French, or Spanish.

  The ZSB provides open consulting hours for which no prior appointment is needed. Special groups and meetings for students addressing any specific topics to meet current demands complement the services provided by the ZSB.

  Further information available at:
  http://www.uni-bielefeld.de/(en)/Universitaet/Einrichtungen/ZSB/english.html

  Open consulting hours without prior appointment: Monday to Friday from 10,00 to 11,30 o´clock, Tuesday to Thursday from 14,00 to 15,30 o´clock as well as Wednesday also from 17,30 to 18,30 o´clock

  Address:
  Universität Bielefeld
  ZSB - Zentrale Studienberatung
  Universitätsstraße 24
  D-33615 Bielefeld
  Room: Building X, Section E, Level 1 Room 224
  Secretary's office:
  Building X E1-226

  Contact:
  Telephone: +49 (0)521 / 106-3017, 3019 (Monday to Friday)
  E-Mail: zsb@uni-bielefeld.de

- **General Student Committee / Student Union (AStA)**

  The Student Union (abbr.: AStA = Allgemeiner Studierendenausschuss) represents the interests of the student body. All members of the Student Union are elected by the Student Parliament (abbr.: StuPa) for one year. The Student Union is divided into separate thematic departments, such as the Department of Higher Education Policy, Department of Social Affairs, Department of Culture, Department of Gender Equality, Department of Ecology and Consumer Protection, Department of International Affairs and Peace, Department of Political Education, Department of Press and the Public and Department of Finances. The Student Union´s range of duties varies from the political representation of interests to the organisation of cultural events. The most important and major aspect of the Student Union´s work is the implementation of students’ concerns in all relevant university committees.

  One of these departments, for instance, is the Department of Social Affairs which offers support with regard to any social concerns such as finances, family issues and other related topics.

  Further information available at: http://asta-bielefeld.de/asta/referate/sozialreferat/
The Department for International Affairs is a contact point for international students. Further information available at: [http://asta-bielefeld.de/asta/referate/internationales-und-frieden/](http://asta-bielefeld.de/asta/referate/internationales-und-frieden/)

Contact: internationales@asta-bielefeld.de

Student Union’s homepage: [http://asta-bielefeld.de/asta/startseite/](http://asta-bielefeld.de/asta/startseite/)

- **Protestant Student Congregation (ESG)**

  The ESG is the Protestant community at Bielefeld University and is open for students of all faiths and religions, as well as irreligious students. Apart from church services and bible studies, the ESG also hosts cultural events in the comfortable ESG-building in Bielefeld. The International Evening takes place every second Thursday evening at 19,00 o’clock. After a communal meal, the participants hold a discussion on any specific topic selected. Pastoral care and social counselling are possible at any time.


  Contact:

  Evangelische Studierendengemeinde Bielefeld
  Jakob-Kaiser Straße 26
  D-33615 Bielefeld (Bültmannshof tram station)
  Secretary’s office:
  Marlinde Koch
  Office hours: Monday to Thursday from 9,00 to 11,30 o’clock
  Phone: +49(0) 521/ 88 11 40
  Email: esg@uni-bielefeld.de

- **Catholic University Parish (KHG)**

  The Catholic University Parish (KHG) is a union of Christian students who meet once a week for a mass and community purposes. International students can contact the students’ parish priest, Mr Lars Hofnagel, or any other co-worker at the KHG, should they encounter difficulties of any kind. Regular events during the semester are: a mass at the KHG and every Thursday during the semester a table with a Catholic and Protestant priest for the questions of the students in the main hall of the university. A programme of events is published at the beginning of every semester.

  Further information available at: [https://www.khg-bielefeld.de/](https://www.khg-bielefeld.de/)

  Contact:

  Katholische Hochschulgemeinde Bielefeld
  Klosterplatz 3
  D-33602 Bielefeld
  Ms Julia Winterboer
  Phone: +49(0) 521 / 16 39 82 64
  Email: JuliaWinterboer@khg-bielefeld.de

- **German-speaking Muslim Student Union (DMS)**

  The German-speaking Muslim Student Union (DMS) aims to strengthen the consensus, communication and sense of community within the group of Muslim students as well as to exchange ideas and enter into dialogue with other religions and university groups.

  The association wishes to contribute to the mutual understanding between different cultures and rejects any kind of nationalism, racism and sexism. For achieving these goals the association organizes monthly meetings, lectures as well as information and discussion events.

  Further information available at: [www.dmsbielefeld.de](http://www.dmsbielefeld.de)

  Email: kontakt@dmsbielefeld.de
Career Service

The Career Service at Bielefeld University offers workshops and any other events, counselling services and information on professional orientation, internships, job search, applications and entry into the professional life to students. Further information available at:
http://www.uni-bielefeld.de/Universitaet/Einrichtungen/SLK/career_service/studierende/index.html
Career Service at Bielefeld University
Building X, Section E, Level 1, Room 100
Email: career@uni-bielefeld.de

Financial support – Scholarships and grants

Bielefeld University does not offer any scholarships for financing your studies. However, the International Office at Bielefeld University can provide further information on scholarships and grants available for a restricted group of persons:

Contact:
Mr David Seaman
Room D0-144
Office hours: Tuesday from 10,00 to 12,00 o’clock
Email: david.seaman@uni-bielefeld.de